



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**
Division of Health Service Regulation

ROY COOPER • Governor
MANDY COHEN, MD, MPH • Secretary
MARK PAYNE • Director

November 19, 2018

Starla Moore, CEO
A Woman's Choice Of Charlotte
421 Wendover Road
Charlotte, NC 28211

RE: Complaint investigation NC00141441, NC00140760

Dear Ms. Moore:

Thank you and your staff for the assistance and cooperation extended to the Acute Care team during the complaint investigation conducted October 9, 2018 through October 11, 2018. The purpose of conducting the complaint investigation was to evaluate the Facility's compliance with the DHHS Rule governing certification of Abortion Clinics. As discussed in the exit conference, there were 1 of 7 complaint allegations which were substantiated. There were no deficiencies cited as a result of the investigation.

Should you have questions concerning the investigation, please do not hesitate to call me at (919) 855-4620.

Sincerely,

A handwritten signature in black ink, appearing to read "Demetria Craig".

Demetria Craig, RN,
Nurse Consultant
Acute and Home Care Licensure and Certification Section

Enclosed: CMS 2567 Statement of Deficiencies

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION
ACUTE AND HOME CARE LICENSURE AND CERTIFICATION SECTION

LOCATION: 1205 Umstead Drive, Lineberger Building, Raleigh, NC 27603
MAILING ADDRESS: 2712 Mail Service Center, Raleigh, NC 27699-2712
www.ncdhhs.gov/dhsr/ • TEL: 919-855-4620 • FAX: 919-715-3073

AN EQUAL OPPORTUNITY / AFFIRMATIVE ACTION EMPLOYER