

**North Carolina Department of Health and Human Services
Division of Health Service Regulation**



Employees have the right to file a complaint for suspicion of crimes committed against a resident of a long term care facility and may file a complaint if a long term facility retaliates against an employee for reporting these suspected crimes.

Complaint Intake Unit

1-800-624-3004

(North Carolina only)

(919) 855-4500

****The Division of Health Service Regulation strongly encourages employees to follow facility/agency policy and procedures for reporting abuse, neglect and misappropriation within the facility/agency.****