PRINTED: 05/29/2012 FORM APPROVED OMB NO. 0938-0391

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MI A. BUII		E CONSTRUCTION	(X3) DATE SU COMPLE	
			B. WIN				
		345168	15. 11.11			05/1	7/2012
	ROVIDER OR SUPPLIER LIVINGCENTER • GREEN	NVILLE		29	ET ADDRESS, CITY, STATE, ZIP CODE 10 MACGREGOR DOWNS REENVILLE, NC 27834		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTI (EACH CORRECTIVE ACTION SHOUL CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LO BE	(X6) COMPLETION DATE
F 281 SS≃Đ	PROFESSIONAL ST. The services provided must meet profession	ICES PROVIDED MEET ANDARDS d or arranged by the facility all standards of quality. Lis not met as evidenced	F	281	Preparation and/or execution of thit correction does not constitute admis agreement by the provider of the iru alleged or the conclusions set forth statement of deficiencies. The plan correction is prepared and/or executive because it is required by the provision federal and state law.	islon or ith of facts in the of ted solely	
	by: Based on observation interviews, the facility doctor's order to the Maccord (MAR) correct follow the order for 1 is sampled residents. Fit Resident #74 was add 2/5/04 with cumulative hypertension and Alzir Resident #74's quarter (MDS) dated 4/4/12 in had short and long terwas severely impaired Resident #74 was total people for tollet use a #74 was always incoming the man observation of man observation observation of man observation observation of man observatio	n, record review and staff failed to transcribe a Medication Administration fity resulting in the failure to of 12 (Resident #74) ndings include: mitted to the facility on a diagnoses of anemia, neimer's disease. Try Minimum Data Set ndicated that Resident #74 rm memory problems and if in daily decision making, ally dependent on two nd bed mobility. Resident ntinent of bowel and bladder. nedication administration on lurse #1 was observed			F281 The Medication Administration Progression #74 was updated on 5/16/2012 by the Charge Nurse. Tresponsible party and the attending physician were notified by the Urmanager on 5/16/2012 of the administration was confered to administration records was completed Director of Nursing Services, Assistant Director of Nursing, Director, Assistant Director of Nursing, Director, Assistant Director of Nursing, Director, Assistant Director, Unit Manager Treatment Nurses by 5/31/2012 to written medication orders correlated times designated on the medication administration record be affected had their attending phy and responsible party notified and medication record updated.	rector of seed with on not found to sysician	6/14/12

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients, (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

FORM CMS-2567(02-99) Provious Versions Obsolete

Event ID: 38EW11

Facility ID: 923204

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDENSUPPLIENCLIA IDENTIFICATION NUMBER:	(X2) All		CONSTRUCTION	COMPLETED	
		345168	B, WIN			05/17/2012	
GOLDEN	OVIDER OR SUPPLIER IVINGCENTER - GREET SUMMARY ST	ATEMENT OF DEFICIENCIES	10	291 GR	ET ADDRESS, CITY, STATE, ZIP CODE 10 MACGREGOR DOWNS REENVILLE, NC 27834 PROVIDER'S PLAN OF CORRE	ECTION OULD BE	COMPLETION (Xe)
(X4) ID PREFIX TAG	Continued From page constipation. A review of the May Resident #74 was recard day even though the MAR stated the twice each day. In an interview on 5/41, she stated that severyday. On review order and stated the been given twice each duied time next 8:00 AM but that the provided for the sec indicated that by the sorbitol had only be instead of twice as a lin an interview on 5/41, she indicated that by the sorbitol had only be instead of twice as a lin an interview on 5/41, she indicated the second of the end of the order and the end of the order than an interview on 5/41, she indicated the second of the end of the order and the order all the end of the order all the administration the computer corrections.	ATEMENT OF DEFICIENCIES BY MUST BE PRECEDED BY FULL LISC IDENTIFYING INFORMATION) e 1 2012 MAR showed that icelving sorbitol only once gh the order clearly written on medication was to be given 116/12 at 9:30 AM with Nurse when had given the medication of the MAR she read the medication should have ich day. She stated the ithe to the medication was for one was no scheduled time and dose of the sorbitol. She is signatures on the MAR the en given once each day ordered. 1/17/12 at 10:25 AM with Nurse intered every month). She lose of sorbitol was missed if the nurses to read down to r. 5/17/12 at 11:52 AM with the	PREF TAG	ıx		ill be linical cation 4/2012. ices, Services, and/or the lewly tten orders to be conducted four weeks, four weeks, eks. be reviewed Assessment ceting by the Any issues dressed by ittee as they sed as	COMPLETION DATE
	in an interview on t	5/17/12 at 11:57 AM with the					

	of deficiencies Correction	(X1) PROVIDER/SUPPLIER/CLIA (X2) N IDENTIFICATION NUMBER:		TIPLE CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345168	B. WING		05/1	7/2012	
•	OVIDER OR SUPPLIER LIVINGCENTER - GREEI	NAILTE		STREET ADDRESS, CITY, STATE, ZIP CO 2910 MACGREGOR DOWNS GREENVILLE, NC 27834			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF (EACH CORRECTIVE AC CROSS-REFERENCED TO DEFICIEN	TION SHOULD BE THE APPROPRIATE	(X6) COMPLETION DATE	
F 281	expectation that the recomplete order and a as ordered. In an interview on 5/2	DON), she stated it was her nurses would read the administer the medications 17/12 at 2:30 PM with the	F 2	81			
F 322 SS≭D	had keyed in Resider incorrectly which had she stated that the n and the administration separately. She indictivities each day as one every day. She state sorbitol as ordered, if become constipated obstruction. 483.25(g)(2) NG TRI RESTORE EATING Based on the compressident, the facility resident, the facility resident, the facility resident, and nasal-pharynges possible, normal eating. This REQUIREMENT by: Based on observation interview, the facility gastrostomy tube was prior to medication at #95) of 1 residents with the same statement in t	eated that instead of keying in dered she had keyed in differed she had keyed in developed a bowel or developed a bowel EATMENT/SERVICES - SKILLS chensive assessment of a must ensure that a resident egastric or gastrostomy tube late treatment and services pneumonia, diarrhea, n, metabolic abnormalities, al ulcers and to restore, if ng skills. It is not met as evidenced on, record review, and staff	F3	Resident #95 was assess of Nursing Services on #4 was immediately infacility policy and procuntritional therapy and understanding. A skills completed for nurse #4 Clinical Education on ensure the policy was An inservice for all lice conducted regarding the procedure for enteral movith specific emphasis placement prior to adminedications. This inser completed by 6/14/201	o5/16/2012. Nurse serviced on the sedure for enteral verbalized a validation was by the Director of 05/17/2012 to followed. ensed nurses will be e policy and utritional therapy on verification of vicing will be	6/14/12	

CENTERS FOR MEDICARE & MEDICAID SERVICES		Toyou to	HI TID!	LE CONSTRUCTION	(X3) DATE SURVEY		
STATEMENT AND PLAN OF	TEMENT OF DEFICIENCIES (XI) PROVIDER/SUPPLIER/CLIA (DENTIFICATION NUMBER:		1	LDING		COMPLETE	
		345168	B. WI			05/1	7/2012
	ROVIDER OR SUPPLIER	NVILLE		2	eet address, city, state, zip code 910 Macgregor downs Ireenville, NC 27834		
GOLDEN	HIAIII QOMIA LEIV - QUANA		.,	1	PROVIDER'S PLAN OF CORRE	CTION	(X5)
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F 322	Include: Review of the facility 2006, entitled ENTE THERAPY under the part: "#3. Remove p'-check position of tub syringe to end of tub." During a medication 05/16/12 at 8:20 AM medications to be at tube for Resident #8 room and picked up table and removed then removed the pand placed the barr. Nurse #4 proceeder.	r procedure #385, dated RAL NUTRITIONAL e section Procedure read in lug from end of feeding tube, ee, and attach barrel of ling." pass observation on I, after Nurse #4 prepared diministered via a gastrostomy 95, Nurse #4 went into the a syringe from the bedside the plunger from the syringe, lug from the gastrostomy tube el of the syringe in the tube. It to pour approximately 30 bown the tube followed by the		: 322	The Director of Nursing Servi Assistant Director of Nursing Director of Clinical Education Unit Managers will conduct re observation audits of nurses a via gastric tubes to ensure con with the facility policy and promite audit will be conducted to per week for four weeks, then two months. The results of this audit will be by and brought to the Quality and Assurance Committee Medited Director of Nursing Services. Or trends identified will be add the Quality Assessment and A Committee as they arise and the revised as needed to ensure compliance.	Services, a, and/or andom dministering appliance ocedure, hree_times weekly for e reviewed Assessment seting by the Any issues dressed by ssurance he plan will	
	11:00 AM, Nurse ## gastrostomy tube for (Procedure done by syringe with the plu puilling the plunger contents for tube pl did not check Resid for placement prior medication becaus During an interview (DON) on 05/17/12 her expectation ea	Nurse #4 on 05/16/12 at a said she usually checked the or placement or residual. It is a large into the barrel of the inger into the tubing and out to check for stomach accement.) Nurse #4 said she dent #95's gastrostomy tube to the administration of eight she had been nervous. If with the Director of Nurses at 12:30 PM, she said it was ching for residual prior to estation.					

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTERS FOR MEDICARE & MEDICAID SERVICES					(X3) DATE SURVEY		
STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIE/OCLIA		- 1		CONSTRUCTION	COMPLETE	ED	
AND PLAN OF	CORRECTION	IDENTIFICATION HOMEP-IN	A. BUILI		,		
		345168	1	B. WING			7/2012
1	OVIDER OR SUPPLIER			291	ET ADDRESS, CITY, STATE, ZIP CODE MACGREGOR DOWNS		
GOLDEN	Livingcenter - Gree	NAILTE		GR	EENVILLE, NC 27834		(78)
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F 329 SS=D	UNNECESSARY DR Each resident's drug unnecessary drugs, drug when used in eduplicate therapy); without-adequate-mindications for its us adverse consequent should be reduced combinations of the Based on a compresident, the facility who have not used given these drugs therapy is necessars diagnosed and record; and resident drugs receive grad behavioral interver contraindicated, in drugs. This REQUIREME by: Based on record interviews, the fact needed (prn) Hald resident receiving (Resident #173) signedications were medications were	g regimen must be free from An unnecessary drug is any excessive dose (including or for excessive duration; or enitoring; or without adequate—— es; or in the presence of aces which indicate the dose or discontinued; or any	L.	329	The responsible party and attemphysician were notified of the administered doses of the Haldresident #173. An order was rethe charge nurse from the attemphysician on 5/16/2012 changing frequency to twice daily as need the responsible party and attemphysician were notified of the administered doses of Ativan for #27. New orders were received the dose to 0.5mg twice daily. An audit of all medication relar pharmacy recommendations we conducted by the Director of Services, Assistant Director of Services, Director of Clinical Unit Managers, and Nursing Services, Director of Clinical Unit Managers, and Nursing Services. A Medication Admin Record to Medication Card at conducted by the Director of Services, Assistant Director of Services, Unit Managers, and Supervisor on 06/10/2012 to the ordered medication amount supplied and adminis	ol for ceived by ding ng the close ded. ding or resident d increasing ted as lursing Education, supervisors ensure that I follow up. I to be nistration idit was Nursing f Nursing Nursing ensure that nt was the	6/14/12

DEPARTMENT OF HEALTH AND HUMAN SERVICES

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CENTERS FOR MEDICA	RE & MEDICAID SERVICES (XI) PROVIDER/SUPPLIER/CLIA	(X2) MULTII	PLE CONSTRUCTION	(X3) DATE SUR COMPLETE	
ATEMENT OF DEFICIENCIES ID PLAN OF CORRECTION	IDENTIFICATION NUMBER:	A. BUILDIN		05,,,,	
	345168	B. WING _		05/1	//2012
AME OF PROVIDER OR SUPPLIE		ST	REET ADDRESS, CITY, STATE, ZIP CODE		
			2910 MACGREGOR DOWNS		
golden Livingcenter -	GREENVILLE		GREENVILLE, NO 27834		0/4)
VIII JOSANI DO	IARY STATEMENT OF DEFICIENCIES FICIENCY MUST BE PRECEDED BY FULL DRY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTIC CROSS-REFERENCED TO TH DEFICIENCY	n should be e appropriate	(X6) COMPLETION DATE
F 329 Continued Fro to prevent 1 (Fresidents revision receiving Findings Included From receiving Findings Included From receiving Findings Included From receiving Findings Included From Fresident #173 (MDS) dated #173 had sho and was mod making. Resident was mod making from fitted fr	m page 5 tesident #27) of 10 sampled wed for unnecessary medications an excessive dose of medication.	F 325	The consultant pharmacis	Is was educated g Services on rector, Medical Nursing Services anding eded follow up. Stant Director of Clinical d by the Director is uring follow up stillty licensed y the Director of ling the in process by commendations and indistration ed by the lices or Assistant ices, Director of it Managers of ensure that thanges in rare ted on the interest of the licental process. An inistration records Director of interest of the licental process in the licental proc	

STATEMENT OF DEFICIENCIES AND PLAND C CORRECTION A BEACH OF PROVIDER OR SUPPLIER GOLDEN LIVINGCENTER - GREENVILLE SUMMARY STATEMENT OF DISPICENCIES PRESS (17), STATE, JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE, JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE, JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE, JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE, JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CODE 2910 MAGGREGORI DOWNS GREENVILLE, NO 27834 PRINCIPLY STATEMENT OF DISPICENCIES (17), STATE JP CONTROL OF CONTROL	CENTERS FOR MEDICARE & MEDICARD SERVICES		IVALU	4) 710)	E CONSTRUCTION	(X3) DATE SUR	VEY	
STREET ADDRESS, CITY, STATE, JIP CODE 29 10 MAGORROOR DOWN'S GREENVILLE, NC 27834 GOLDEN LIVINGCENTER - ORBENVILLE SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFOLENCY MUST are PRECEDED BY PULL TARK) PRETEX TARK TARK F 329 Continued From page 6 signed by the physician. The response was received via fax by the facility on 03/29/12. It was noted that on 3/30/12, Nurse #2 had refaxed the 3/21/12 pharmacy recommendation hat she had relaxed to physician for clarification. Nurse #2 holded or in the recommendation of static and had on 5/17/12 at 9:22 AM, Rosident #173 was sitting in the dining room in a chair waiting calmly for breakfast. In an interview on 6/17/12 at 9:20 AM with Nurse #4, she stated Resident #173 wandered the hallways and was not lothargic. In an interview on 5/17/12 at 9:25 AM with Resident #173's Physician's office nurse, she indicated that the physician did not want Resident #173's Haidol was supposed to be as needed with a maximum dose of twice delly. She stated the physician did not want Resident #173's Haidol was supposed to be as needed with a maximum dose of twice delly. She stated the physician did not want Resident #173's Haidol was supposed to be as needed with a maximum dose of wice delly. She stated the physician did not want Resident #173's Haidol was supposed to be as needed with a maximum dose of twice delly. She stated the physician did not want Resident #173's Haidol was preceded only as needed. In an interview on 5/17/12 at 10:30 AM with Nurse #2, she indicated that she was responsible for the physician did not want Resident #173's Haidol was preceded with a maximum dose of twice delly. She stated that the process was for the consultant plantmedist to provide his recommendations to the facility. The recommendations were the roviewed by the madel and director, The recommendations were of the preceded with the process was for the consultant plantmedist to provide his recommendations to the facility. The recommendations were the roviewed by the maximum document and surrounce and			(XI) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:					
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PREFIX TAG F 329 Continued From page 6 signed by the physician. The response was received via fax by the facility on 03/29/12. It was noted that on 3/30/12, Nurse #2 had refaxed the 3/21/12 pharmacy recommendation back to the physician for clarification. Nurse #2 indicated on the recommendation that she had "refaxed to physician for clarification. Patient is still on scheduled Haldol." During an observation on 5/17/12 at 9:22 AM, Resident #173 was stitling in the dining room in a chair walting calmly for breakfast. In an interview on 5/17/12 at 9:20 AM with Nurse #4, she stated that the physician stated Resident #173's physician's office nurse, she indicated that the physician stated Resident #173's haldol to be scheduled twice daily and expected it to be administered only as needed. In an interview on 5/17/12 at 10:30 AM with Nurse #2, she indicated that she was responsible for the pharmacist recommendations were then roviewed by the medical director, Director of Nursing (DON) and the Administrator, The recommendations were					<u> </u>		OM	125)
F 329 Solutinued From page 6 signed by the physician. The response was received via fax by the facility on 03/29/12. It was noted that on 3/30/12, Nurse #2 had refeaxed the 3/21/12 pharmacy recommendation back to the physician for clarification. Nurse #2 indicated on the recommendation that she had refeaxed the 9/3/21/12 pharmacy recommendation had back to the physician for clarification. Nurse #2 indicated on the recommendation that she had refeaxed to physician for clarification. Patient is still on scheduled Haldol." During an observation on 5/17/12 at 8:22 AM, Rosident #173 was sitting in the dining room in a chair waiting calmly for breakfast. In an interview on 5/17/12 at 9:20 AM with Nurse #4, she stated Resident #173's physician's office nurse, she indicated that the physician did not want Resident #173's Haldol was supposed to be as needed with a maximum dose of twice daily. She stated the physician did not want Resident #173's Haldol to be schaduled twice daily and expected it to be administered only as needed. In an interview on 5/17/12 at 10:30 AM with Nurse #2, she indicated that she was responsible for the pharmacist recommendations to the facility. The recommendations were then reviewed by the medical director, Director of Nursing of the physician did not want Resident #173's Haldol to be administered only as needed.	PREFIX	IFACH DEFICIENC	Y MUST BE PRECEDED BY FULL	PREF		(EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO	LD BE	COMPLETION
then faxed to the physicians. Nurse #2 stated that the physicians would agree or disagree with the recommendations or write a narrative note with	F 329	signed by the physici received via fax by the received via fax by the received via fax by the lit was noted that on a refaxed the 3/21/12 plack to the physician indicated on the received to physician still on scheduled Harman interview on 5/44, she stated Resident #173 was such an interview on 5/44, she stated Resident #173's phy indicated that the ph #173's Haldol was a with a maximum dos the physician did note be scheduled twice administered only as the pharmacist recommendations we medical director, Director the physicians would the physicians with the physic	an. The response was le facility on 03/29/12. 8/30/12, Nurse #2 had charmacy recommendation if for clarification. Nurse #2 immendation that she had if for clarification. Patient is aldol." In on 5/17/12 at 8:22 AM, sitting in the dining room in a for breakfast. 17/12 at 9:20 AM with Nurse tent #173 wandered the of lethargic. 17/12 at 9:45 AM with sician's office nurse, she ysician stated Resident upposed to be as needed to en of twice daily. She stated to want Resident #173's Haldol the daily and expected it to be as needed. 17/12 at 10:30 AM with Nurse at she was responsible for the endations. She stated that the consultant pharmacist to endations to the facility. The vere then reviewed by the rector of Nursing (DON) and the recommendations were sysicians. Nurse #2 stated that d agree or disagree with the	F	329	Education, or Unit Managers to e prescribed drug amount correlates the available amount on the medicart. These audits will be conduct per week for two months. The results of these audits will be reviewed by and brought to the Q Assessment and Assurance Commeeting by the Director of Nursis Services. Any issues or trends ide will be addressed by the Quality Assessment and Assurance Community arise and the plan will be reviewed.	nsure the swith cation ed once can	

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) M A. BUI		CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345168	B, WIN	ß		05/17/2012	
	OVIDER OR SUPPLIER LIVINGCENTER - GREEI	WILLE		2910	T ADDRESS, CITY, STATE, ZIP COD MACGREGOR DOWNS MENVILLE, NC 27834	Ë	
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC (DENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTI CROSS-REFERENCED TO TH DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X6) COMPLETION DATE
F 329	their own changes, so facility. She indicated physician and received recommendations were physician orders. She was needed, she won back to the physician resident's chart. She all medication clarific #2 reported that she any documentation at Haldoi order or proving anyone had followed stated that she did not in an interview on 5/consultant pharmack. Resident #173 with the twice daily doses if he ever followed up he responded that he staff to follow-up on that he had not follow in an interview on 5/Nurse Educator, she clarification of an ord would phone or fax to the nursing staff was received a response PM the day the fax with the physician's office following day until the lin an interview on 5/DON, she stated that the nurse in charge with the staff to following day until the nurse in charge with the staff to following day until the nurse in charge with the fax with the nurse in charge.	ign it, and fax it back to the I that once signed by the ad by the facility, the pre considered to be a stated that if a clarification wild fax the recommendation rand-make a notation in the astated she followed-up on ations within 1 week. Nurse had been unable to locate is to the clarification for the de any information that up on the request. She of know what had happened. 17/12 at 11:15 AM with the st, he stated that he felt as being over medicated with a felt and the followed-up with the physician, a depended upon nursing his recommendations and wed-up with the physician. 17/12 at 11:52 AM with the indicated that when a ler was needed the nurse he physician. She stated that it taught that if they had not from the physician by 5:00 was sent, they were to contact of the next morning and every ey received a response.	F	329			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUII		LE CONSTRUCTION	COMPLETED		
		345168	B. WIN	G		05/17/2012		
	OVIDER OR SUPPLIER	NVILLE	·	29	EET ADDRESS, CITY, STATE, ZIP CODE 110 MACGREGOR DOWNS REENVILLE, NC 27834			
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRE (EACH CORRECTIVE ACTION SKI CROSS-REFERENCED TO THE APP DEFICIENCY)	OULD BE	(X6) COMPLETION DATE	
F 329	that she also expecte	e needed. She indicated id the consultant pharmacist itlon on a recommendation		329				
	04/27/12 with cumula mood disorder, senile depressive disorder, cerebral vascular according assessment complete Resident #27 as having larger and the senile of the senile	peripheral neuropathy, cident, and hypertension. Minimum Data Set (MDS) ed on 05/04/12 documented ing had moderate cognitive ehaviors. sheet, dated 04/27/12, for Medications listed (medication to treat anxiety) take 0.25 mg po daily. Ion order sheet on Resident listed Alivan 0.25 mg po cation and Treatment						

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUIL		E CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
		345168	8. WIN	G	The state of the s	05/1	7/2012
	OVIDER OR SUPPLIER LIVINGCENTER - GREEN	IV(LLE	3	291	ET ADDRESS, CITY, STATE, ZIP CODE 10 MACGREGOR DOWNS REENVILLE, NC 27834		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X6) COMPLETION DATE
F 329	Indicated 60 tablets. 05/15/12, it was noted each day at 9:00 AM. On 05/16/12 at 9:45 / medications to be addited to addited to be addited to	From 04/28/12 until I 1 tablet was signed out for AM, as Nurse #3 prepared ministered to Resident #27, #27's medication card read: MOUTH TWICE DAILY Ativan 0.5 mg. There were been age on Resident #27's MAR the pharmacy usually cut the tage on Resident #27's MAR ther examination of the the #1 said she would have the dosage of the pills was the dosage of the pills was the when Resident #27 came this previous medications by a private pharmacy had the medication cart and not been dispensed by the	F	329			

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA (X2) MULTII IDENTIFICATION NUMBER: A. BUILDIN			CONSTRUCTION		(X3) DATE SURVEY COMPLETED	
		345168	B. WIN	G			5/17/2012	
	ROVIDER OR SUPPLIER LIVINGCENTER - GREE	NVILLE		2910	r address, city, state, zip coe Macgregor downs Enville, nc 27834			
(X4) ID PREFIX TAG	(EACH DEFICIENC	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF C (EACH CORRECTIVE ACTI CROSS-REFERENCED TO TI DEFICIENCY	ON SHOULD BE HE APPROPRIATE	(X6) COMPLETION DATE	
F 329	#3 said she had sign mg dosage to Reside where she had signed Record and MAR for An observation of Record and MAR for 05/17/12 at 8:25 AM a wheelchair alert an Resident #27 said he today. In another interview 8:35 AM, Nurse #3 s changes in his Ativar to the hospital. Nurse #27's medications were pure and the change in the have clarified and the notified at that time is mental status varied more alert on some of not thought there had readmission to the fact thought in the fact that the fact the fact that the	end out and administered 0.5 ent #27 on ten occasions end the Controlled Drug 'Resident #27. esident #27 was made on Resident #27 was sitting in ed verbally responsive. e had stept well and felt good with Nurse #3 on 05/17/12 at aid Resident #27 had several en order prior to his discharge e #3 said since Resident ere filled by a private had been readmitted his t back in the medication cart e dosage of Alivan should e pharmacy and physician Nurse #3 said Resident #27 ' s day to day where he is days. Nurse #3 said she had d been any changes in ai status since his ecility. with the Director of Nurses at 12:15 PM, she said her each nurse to have read the ery on the MAR's and to have of the dispensed medication lered for each medication. ecrepancy should have been dent #27 had been	F	329				

PRINTED: 05/29/2012 DEPARTMENT OF HEALTH AND HUMAN SERVICES FORM APPROVED CENTERS FOR MEDICARE & MEDICAID SERVICES OMB NO. 0938-0391 STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (XI) PROVIDER/SUPPLIER/CLIA (X2) MULTIPLE CONSTRUCTION (X3) DATE SURVEY **IDENTIFICATION NUMBER:** COMPLETED A. BUILDING B. WING 345168 05/17/2012 NAME OF PROVIDER OR SUPPLIER STREET ADDRESS, CITY, STATE, ZIP CODE 2910 MACGREGOR DOWNS GOLDEN LIVINGCENTER - GREENVILLE GREENVILLE, NC 27834 SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL (X4) ID PROVIDER'S PLAN OF CORRECTION (X6) COMPLETION DATE PREFIX PREFIX (EACH CORRECTIVE ACTION SHOULD BE REGULATORY OR LSC IDENTIFYING INFORMATION) TAG CROSS-REFERENCED TO THE APPROPRIATE TAG DEFICIENCY) F 329 Continued From page 11 F 329 the nurses who administered the incorrect dosage to Resident #27.

		I AND HUMAN SERVICES & MEDICAID SERVICES			M GMB NG OMB NG	27 06/01/20 VEARPROVE 5:19838-031
	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MU A. BUIL		CONSTRUCTION JUN 1 (X3) DATE 2 COUMP	
		345168	B. WIN	G	CONSTRUCTION SECS	D)X2D12
	ROVIDER OR SUPPLIER	REENVILLE		2910	ADDRESS, CITY, STATE, ZIP CODE MACGREGOR DOWNS ENVILLE, NC 27834	«Antoquey
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	;	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETIC DATE
K 076 SS≃D		FETY CODE STANDARD	К0	76	K-076	
	protected in accord Standards for Heal				Criteria I This issue will be corrected by 6/17/2012. Additional metal storage racks have been ordered,	1. 120
	3,000 cu.ft. are end separation. (b) Locations for su 3,000 cu.ft. are ver 4.3.1.1.2, 18.3.2.4 This STANDARD 42 CFR 483.70 By observation on the full and empty together. If stored very cylinders she designated (with si Empty cylinders she confusion and delated separation.	ilocations of greater than elosed by a one-hour apply systems of greater than eled to the outside. NFPA 99 is not met as evidenced by: 5/31/12 at approximately noon exygen cylinders were stored within the same enclosure, all be segregated and gnage) from full cylinders. all be marked to avoid by if a full cylinder is needed 9 4-3.5.2.2b(2)] (main oxygen hall)			and will be installed upon receipt. Criteria 2 The maintenance director, and Executive Director will monitor oxygen storage for compliance on daily rounds. Criteria 3 The maintenance director will report any oxygen storage issues to the Executive Director for follow up. The Executive Director will ensure appropriate action is taken to ensure compliance. Criteria 4 The maintenance director will report any compliance issues in the monthly Quality Assurance (QA) Committee. The Committee will make recommendations as needed. The Executive Director is responsible for overall compliance.	
	:					:

LABORATORY DIRECTOR'S ORPROVIDER SUPPLIER REPRESENTATIVE'S, SIGNATURE

TITLE

(X6) DATE

If annihilation about Dana

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 day following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 1 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.