MAY 3 1 2013

DEPARTMENT OF HEALTH AND HUMAN SERVICES CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 05/22/2013 FORM APPROVED OMB NO. 0938-0391

NAME OF PROVIDER OR SUPPLIER BRUNNSWICK COVE NURSING CENTER Major D SUMMARY STATEMENT OF DEFICIENCIES EACH CONTROLL AND PRESENT EACH COVER PRESENT EACH COVER PRESENT EACH CONTROLL AND PRESENT EACH CONTROLL AN		OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ` ′		CONSTRUCTION	(X3) DATE S COMPL	
NAME OF PROVIDER OR SUPPLIER BRUNSWICK COVE NURSING CENTER BRUNSWICK COVE NURSING CENTER SAMPLE OF PROVIDER OR SUPPLIED SHOULD SHOULD BE PROPERLY RESERVED BY PLL RESULATORY OR LOS IDENTIFYING INFORMATION) FOOD INITIAL COMMENTS There was an amendment to tag 253 on 5/22/13. A corrected 2567 was sent to the facility. 483.10()(1) RIGHT TO PRIVACY. SSPIOL SEND/RECEIVE UNOPERNED MAIL. The resident has the right to privacy in written communications, including the right to send and promptly receive mail that is unopened. This REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility failed to deliver mail to residents of the facility on Saturday. (Resident # 97). Findings included: Resident # 97 rewas originally admitted to the facility on Saturday. (Resident # 97). Resident # 97 rewas originally admitted to the facility on Saturday. I he stated they (residents) received mail on Monday. During an interview on 5/5/13 at 2:30 PM, Resident # 97 rewaseld the facility did not deliver mail to Saturday. Shor revealed she delivered mail on Saturday. Shor revealed she delivered mail on Monday. Sho readed she delivered mail on Monday. Shor seaded she delivered mail on Monday. The Activity Director explained that staff in the front of the facility. It has not been all to the mail at the front of the facility. The Activity Director explained that staff in the front of the facility. The Activity Director explained that staff in the front of the facility. The Activity Director explained that staff in the front of the facility. The Activity Director explained that staff in the front of the facility. The Activity Director explained that staff in the front of the facility of the mail.	MIND LIWIN OF	COUNTOUR	.52,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	A. BUILD	NG			•
### REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility falled to deliver mail to residents of the facility on Saturday. (Resident # 97. coordinate) Resident # 97 was originally admitted to the facility on Saturday. He stated they (resident # 97. coordinate) Resident # 97 revealed the facility did not deliver mail on Saturday. He stated they (residents) Resident # 97 revealed the facility did not deliver mail on Saturday. She revealed she delivered mail on Saturday. She revealed she delivered mail at the front of the facility. The Administrator will be responsible for overall compliance. #### REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility falled to deliver mail to residents of the facility on 37/11. According to the most recont Minimum Data Set (MDS) and 31/5/13, Resident # 97 revealed the facility did not deliver mail on Saturday. For stated no one delivered mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director stated in one of the facility. The Activity Director spipalined that steff in the front of the facility. The Activity Director spipalined that steff in the front of the facility. The Activity Director spipalined that steff in the front of the facility. The Activity Director spipalined that steff in the front of the facility. The Activity Director spipalined that steff in the front of the facility. The Activity Director spipalined that steff in the front of the facility. The Activity Director spipalined that steff in the front of the facility to the men and the steff in the forton of the facility to the the facility of the the forton of the facility. The Activity Director spipalined that steff in the forton toffice picked up the mail.			345318	B. WNG			1	
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FREDULATORY OR LSC IDENTIFYING BYFORMATION) FOUR INITIAL COMMENTS There was an amendment to tag 253 on 572/13. A corrected 2567 was sent to the facility. 483.10()(1) RICHT TO PRIVACY - SEND/RECEIVE UNOPENED MAIL. The resident has the right to privacy in written communications, including the right to send and promptly receive mail that is unopened. This REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility on S/It11. According to the most recent Minimum Data Set (MDS) dated 3/15/13, Resident # 97 was originally admitted to the facility on 1/111. According to the most recent Minimum Data Set (MDS) dated 3/15/13, Resident # 97 cophilion was intact. During an interview on 5/5/13 at 2:30 PM, Resident # 97 cophilion was intact. During an interview on 5/5/13 at 2:30 PM, Resident # 97 every and in on Monday. She said the facility of the facility of the facility Director stated no one delivered mail on Saturday. She revealed she delivered mail on Monday. She said the facility the facility interview on 5/5/13 at 2:30 PM, the Activity Director stated no one delivered mail on Monday. She said the facility had placed by the mail on Monday. She said the facility had placed by the mail on Monday. She said the facility had placed by the mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director stable and part of the facility. The Activity Director stable and part of the facility of the facili	BRUNSWI	CK COVE NURSING CE	NTER					
Constitute an admission that the deficiencies alleged, did in fac, sixl. This Plan of Correction is filed as evidence of the facility. SS=C SND/RECEIVE UNOPENED MAIL The resident has the right to privacy in written communications, including the right to send and promptly receive mail that is unopened. This REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility on Saturday. (Resident # 97). Findings included: Resident # 97 was originally admitted to the facility on 37/11. According to the most recent Minimum Data Set (MDS) dated 3/15/13, Resident # 97 cognition was intact. During an interview on 5/5/13 at 2:30 PM, Resident # 97 revealed the facility dile not deliver mail on Saturday. He stated they (residents) received mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director explained that staff in the front office picked up the mail	PREFIX	(EACH DEFICIENC	Y MUST BE PRECEDED BY FULL	PREF		(EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA		COMPLETION
The resident has the right to privacy in written communications, including the right to send and promptly receive mail that is unopened. This REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility failed to deliver mail to residents of the facility on Saturday. (Resident # 97). Findings included: Resident # 97 was originally admitted to the facility on 3/7/11. According to the most recent Minimum Data Set (MDS) dated 3/15/13, Resident # 97 revealed the facility did not deliver mail to no Saturday. He stated they (residents) received mail on Monday. During an interview on 5/5/13 at 2:30 PM, Resident # 97 revealed the facility did not deliver mail on Saturday. He stated they (residents) received mail on Monday. She revealed she delivered mail on Saturday. She revealed she delivered mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director explained that staff in the front office picked up the mail	F 170	There was an amen 5/22/13. A corrected : 483.10(i)(1) RIGHT T	dment to tag 253 on 2567 was sent to the facility. 'O PRIVACY -			constitute an admission that the defici- alleged, did in fact, exist. This Plan of Correction is filed as evidence of the f- desire to comply with the requirement continue to provide high quality reside F 170 1) The Weekend Manager of	encies acility's s and to int care. the Day	6/4/2013
This REQUIREMENT is not met as evidenced by: Based on staff and resident interviews, the facility failed to deliver mail to residents of the facility on Saturday. (Resident # 97). Findings included: Resident # 97 was originally admitted to the facility on 37/11. According to the most recent Minimum Data Set (MDS) dated 3/15/13, Resident # 97 cognition was intact. During an interview on 5/5/13 at 2:30 PM, Resident # 97 revealed the facility did not deliver mail on Saturday. He stated they (residents) received mail on Monday. During an interview on 5/8/13 at 4:50 PM, the Activity Director stated no one delivered mail on Saturday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director explained that staff in the front office picked up the mail	33-0	The resident has the communications, incl	right to privacy in written uding the right to send and			Resident #97. 2) The nature of the deficiency prohibited identification of affected residents. 3) The Weekend Manager of the Day will deliver mail to residents within 24 postal delivery. The MOD will docume	its (MOD) hours of ent	
Findings included: Resident # 97 was originally admitted to the facility on 3/7/11. According to the most recent Minimum Data Set (MDS) dated 3/15/13, Resident # 97 cognition was intact. During an interview on 5/5/13 at 2:30 PM, Resident # 97 revealed the facility did not deliver mail on Saturday. He stated they (residents) received mail on Monday. During an interview on 5/8/13 at 4:50 PM, the Activity Director stated no one delivered mail on Saturday. She revealed she delivered mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director explained that staff in the front office picked up the mail		by: Based on staff and r facility failed to delive	esident interviews, the or mail to residents of the			The Administrator will in-service mem the management team on their resport to deliver mail when they serve as MC4) The administrator or his designee with monitor by way of review of the MOD	bers of nsibility DD, vill checklist	
Resident # 97 revealed the facility did not deliver mail on Saturday. He stated they (residents) received mail on Monday. During an interview on 5/8/13 at 4:50 PM, the Activity Director stated no one delivered mail on Saturday. She revealed she delivered mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director explained that staff in the front office picked up the mail		Resident # 97 was or facility on 3/7/11. Ac Minimum Data Set (N	cording to the most recent MDS) dated 3/15/13,		***************************************	months, then at least quarterly, to ass is delivered per regulatory requiremer Monitors will be reviewed at schedule Committee meetings. The Administra	ure mail its. d QA itor will	
Activity Director stated no one delivered mail on Saturday. She revealed she delivered mail on Monday. She said the facility had a post office box and the mailman also delivered mail at the front of the facility. The Activity Director explained that staff in the front office picked up the mail		Resident # 97 reveal mail on Saturday. He	ed the facility did not deliver stated they (residents)					
from the post office. She revealed one of the		Activity Director state Saturday. She reveal Monday. She said th box and the mailman front of the facility. To that staff in the front	ed no one delivered mail on led she delivered mail on e facility had a post office a also delivered mail at the he Activity Director explained office picked up the mail		·			

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

Event ID: V7Df11

Facility ID: 923043

If continuation sheet Page 1 of 13

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE A. BUILDING _	CONSTRUCTION	(X3) DATE SURVEY COMPLETED	
·		345318	B. WING		C 05/09/2013	
	COVIDER OR SUPPLIER	NTER	1	EET ADDRESS, CITY, STATE, ZIP CODE 478 RIVER ROAD VINNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		
F 170	mail to residents of the During an interview on Business Office Mana a mail delivery box at the post office once a the post office box. Somail in the Activity Dir residents. She explain daily. The Business Cowas no mail delivery was delivered on Mormail was retrieved for She revealed sometimal and put it inside During an interview of Administrator stated somanager would be redelivery. He added the fallen through the crain and put the crain stated somanager would be redelivery.	nail and she also delivered	F 170			the state of a second control of the second
F 246 SS=D	483.15(e)(1) REASO OF NEEDS/PREFER A resident has the rig services in the facility accommodations of ir preferences, except v the individual or other endangered.	ht to reside and receive with reasonable ndividual needs and when the health or safety of	F 246	F246 1) On 5/9/13, the Assistant Main Supervisor replaced the pull chain on bed lights to assure access for resider and #49. 2) The Maintenance Supervisor, or his designee, will conduct a review of resi rooms to identify the need for over bed pull chains. The Maintenance Supervicorrect areas identified through this re 3) The Maintenance Supervisor will per random observation of resident rooms monthly to assure over bed light chain place and functioning. 4) The Maintenance Supervisor, or his designee, will monitor through observation of the pull of the place and functioning.	the over its #95 dent f light sor will view. inform s are in	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPL A. BUILDING	E CONSTRUCTION	(X3) DATE COM	SURVEY PLETED
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F 246	interviews with reside failed to provide acce	e 2 ns, record reviews, and onts and staff the facility as to the over the bed light on the 200 hall. Residents	F 246	rounds of resident rooms mon months, then at least quarterly over bed light chain is in place be reviewed at scheduled QA meetings. The Administrator responsible for overall complia	/, to assure an e. Monitors will Committee will be	
	2008 and was readm latest Minimum Data completed for Reside 4/2013. The resident and oriented but need bed mobility, transfer hygiene. He could no limited assistance with	s admitted to the facility in itted in April of 2013. The Set (MDS) assessment on #95 was his reentry in was assessed to be alert ded extensive assistance for s, dressing, tolleting, and on ambulate and required the locomotion and set up for was dependent on staff for				
	11:25 AM Resident # room. The resident v over the bed light on. string was observed to					
	AM the over the bed reveated no pull string	ervation on 5/7/13 at 10:00 light for Resident # 95 g. The resident was sitting on the opposite side of the ull chain.				
	the resident in bed wi	n 5/8/13 at 1:12 PM revealed th the only the 6 inch metal over the bed light. The light				on interesting the state of the

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,		CONSTRUCTION	(X3) DATE SURVEY COMPLETED C	
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	OVIDER OR SUPPLIER CK COVE NURSING CEI	NTER		14	EET ADDRESS, CITY, STATE, ZIP CODE 78 RIVER ROAD INNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFI TAG	x	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 246	Continued From page was off. A review of the medic revealed he had beer falls. His last falls as: 5/5/13. A review of the care page Resident #95 reveale potential for falls relaipain, and adverse eff medications. Intervent frequently used by reavoid resident reaching reminders not to amb assistance. Resident #95 was intour of the facility. He reach the pull cord or because the string had chain. The resident resomeone to come by turn the light on or off had climbed up on the light off or on him was not steady on his	eal record for Resident #95 n assessed as a high risk for sessment was completed plans updated on 5/7/13 for d goals and interventions for ted to weakness, chronic ects from psychotropic tions included, place items sident within easy reach to hig for items and give verbal ulate or transfer without erviewed during the initial e stated he was not able to his over the bed light hid broken off from the short evealed he had to wait for and catch their attention to The resident stated he e end of the bed and turned self. Resident #95 stated he selfect and he should not		246			
	of waiting for staff. T	out he revealed he got tired he resident reported he had about the light but no one					
	stated she knew Res string on his over the revealed at some poi	5/9/13 at 10:55 AM. She ident #95 use to have a long					

DEPARTMENT OF HEALTH AND HUMAN SERVICES

CENTER	CENTERS FOR MEDICARE & MEDICAID SERVICES									
STATEMENT C	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 .		CONSTRUCTION	(X3) DATE SU COMPLE				
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F 246	light on for Resident indicated his light was arrived for first shift. how to report a need placing a request slip nursing station. An interview was conditionally was a request slip nursing station. An interview was conditionally was a request slip nursing station. An interview was conditionally was a request stated all staff embeads were asked to form when they saw problem. He revealed kept at each nursing place them in the blacompleted. The Assi Supervisor stated he each nursing station and at least twice more removed an over the string kit from his makept them on his cart replace the pull string aware one was broke Supervisor stated an prescribed chain and He revealed when he used a heavy cording long they wanted the Maintenance makes length the resident reach their light of the properties of the resident reach their light of the properties	susually on when she susually on when she The NA revealed she knew and repair to maintenance by in the black box at the ducted with the Assistant isor on 5/9/13 at 11: 40 AM. ployees and department fill out a repair requisition a needed repair or a different the first thing each morning are during the day. He bed light pull chain with intenance cart. He stated he at all times so he could gas soon as he was made and string of about 36 inches. In had to replace the string he gand asked the resident how ir cord to be. He indicated the replacement cord the stated many residents could thain if the string was broken.	F	246						

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1		CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
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	OVIDER OR SUPPLIER CK COVE NURSING CEI	NTER		1.	REET ADDRESS, CITY, STATE, ZIP CODE 478 RIVER ROAD VINNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 246	repairs they observed 2) Resident # 49 was November 2012. The Minimum Data Set (M 4/20/13. Resident # 4 moderately impaired is skills. He was indeped daily living and was not himself without huma During the initial tour 11:30 AM Resident # The over the bed light be absent. The only was by a short metal inches long which ext bed positioned so the flush against the wall chain was approximate During a second obset AM the over the bed I revealed no pull string the room during the of A third observation was 11:30 AM. Resident is his chair by the bed attached to the 6 inch his over the bed light. A review of the medic revealed he had been falls. Progress notes of getting weaker, loosindecline in health was	s admitted to the facility in a most recent quarterly IDS) was completed on 49 was assessed to be in daily decision making andent with most activities of ot steady but could steady in intervention. of the facility on 5/6/13 at 49 was not in his room. It pull string was observed to way to turn the light on or off chain approximately 6 ended from the light. The left side of the bed was and the bed was are the over the bed light telly 6 feet from the bed. Find the resident # 49 and the string in the revealed the resident # 49 and the string in the servation of 5/9/13 at 10:05 and	F	246			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1 ' '		ECONSTRUCTION	SURVEY PLETED
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(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BI CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)	(X5) COMPLETION DATE
F 246	listed goals and intervan unsteady gait. The fall prevention prograticulted keep frequent reach of the resident for them. The resident lighting in room to decisionally be free of safe was care planned for related to weakness. An interview was concassistant (NA) #1 on revealed she was assifirst shift. She stated at the resident and had lyears. The NA reveal a needed repair to ma request slip in the blastation. An interview was concastation. An interview was concastation. An interview was concastation. An interview was concastation of the could certainly turn he did not have to get light to use the short of effort sometimes just the Resident #49 revealed staff his light string was remember who he had. An interview was concastation was concastated all staff emprises.	ventions for risk of falls due a resident was placed in the m. Interventions listed intly used items with in easy to avoid resident reaching it was to keep adequate crease fall risk and the room ity hazards. The resident impaired physical mobility ducted with Nursing 6/9/13 at 10:55 AM. NA #1 igned to Resident #49 on she was very familiar with been at the facility for two red she knew how to report wintenance by placing a ck box at the nursing ducted with Resident #49 on The resident stated he could the over the bed light from thair. The resident revealed in his light on and off better if the pand walk over to the chain. He stated it was a big to get out of his chair. If he had told two people on the signe. He could not did told. ducted with the Assistant sor on 5/9/13 at 11: 40 AM. bloyees and department fill out a repair requisition	EL.	246		

NAME OF PROVIDER OR SUPPLIER BRUNSWICK COVE NURSING CENTER C40 ID PREFIX TAG CAN ID PREFIX TAG COntinued From page 7 problem. He revealed the requisition forms were kept at each nursing station and staff were to place them in the black mail box when completed. The Assistant maintenance Supervisor stated he checked the mail boxes at each nursing station the first thing each morning and at least twice more during the day. He removed an over the bed light pull chain with string kit from his cart at all times so he could replace the pull string as soon as he was made aware one was broken. The Maintenance Supervisor stated a new pull kit came with a prescribed chain and a string of about 36 inches. He revealed when he had to replace the string he	3) DATE SURVEY COMPLETED	(X3) DATE	ONSTRUCTION	TIPLEC	(X2) MUL	(X1) PROVIDER/SUPPLIER/CLIA		
NAME OF PROVIDER OR SUPPLIER BRUNSWICK COVE NURSING CENTER SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) PREFIX TAG (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION) F 246 F 246 Continued From page 7 F 246 F 246 Continued From page 7 F 246 F 246 F 246	C			DAK	A. BUILD	IDENTIFICATION NUMBER:	CORRECTION	AND PLAN OF
BRUNSWICK COVE NURSING CENTER O(A) ID PREFIX TAG F 246 Continued From page 7 problem. He revealed the requisition forms were kept at each nursing station and staff were to place them in the black mail box when completed. The Assistant maintenance Supervisor stated he checked the mail boxes at each nursing station the first thing each morning and at least twice more during the day. He removed an over the bed light pull chain with string kit from his maintenance cart. He stated he kept them on his cart at all times so he could replace the pull string as soon as he was made aware one was broken. The Maintenance Supervisor stated a new pull kit came with a prescribed chain and a string of about 36 inches. He revealed when he had to replace the string he	05/09/2013				B. WING	345318		
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problem. He revealed the requisition forms were kept at each nursing station and staff were to place them in the black mail box when completed. The Assistant maintenance Supervisor stated he checked the mail boxes at each nursing station the first thing each morning and at least twice more during the day. He removed an over the bed light pull chain with string kit from his maintenance cart. He stated he kept them on his cart at all times so he could replace the pull string as soon as he was made aware one was broken. The Maintenance Supervisor stated a new pull kit came with a prescribed chain and a string of about 36 inches. He revealed when he had to replace the string he	(X5) COMPLETION DATE	I SHOULD BE	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD I CROSS-REFERENCED TO THE APPROPRI	FIX	PREF	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL	SUMMARY ST	(X4) ID PREFIX
used a heavy cording and asked the resident how long they wanted their cord to be. He indicated Maintenance makes the replacement cord the length the resident requested. The Maintenance Assistant Supervisor stated many residents could not reach their light chain if the string was broken. During an interview with the director of Nursing on 5/9/13 at 2:14 PM she stated it was her expectation nursing staff would make Maintenance immediately aware of any needed repaired they observed. F 253 483.15(h)(2) HOUSEKEEPING & F 253 F253 – 1) The Housekeeping Supervisor placed a new mattress on Resident #495 on 5/9/13.	3's bed	Resident #49's bed	placed a new mattress on Resident on 5/9/13.			d the requisition forms were station and staff were to ck mail box when istant maintenance checked the mail boxes at the first thing each morning pre during the day. He bed light pull chain with sintenance cart. He stated he t at all times so he could g as soon as he was made en. The Maintenance new pull kit came with a d a string of about 36 inches. The had to replace the string he g and asked the resident how per cord to be. He indicated the replacement cord the equested. The Maintenance is stated many residents could chain if the string was broken. With the director of Nursing on the stated it was her staff would make liately aware of any needed wed. EKEEPING &	problem. He revealed kept at each nursing place them in the black completed. The Assi Supervisor stated he each nursing station and at least twice more removed an over the string kit from his makept them on his cart replace the pull string aware one was broke Supervisor stated an prescribed chain and He revealed when he used a heavy cording long they wanted the Maintenance makes length the resident re Assistant Supervisor not reach their light of During an interview of 19/1/3 at 2:14 PM she expectation nursing Maintenance immed repaired they observed 483.15(h)(2) HOUSE	F 253
The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior. This REQUIREMENT is not met as evidenced by: Based on observations and interviews the facility 2) The Housekeeping Supervisor will a review of resident rooms to identify and replace mattresses showing cracks, tear excessive wear. 3) The Housekeeping Supervisor will in-service the Housekeeping staff on the responsibility to report mattresses in necessary to maintain a review of resident rooms to identify and replace mattresses showing cracks, tear excessive wear. 3) The Housekeeping Supervisor will in-service the Housekeeping staff on the responsibility to report mattresses in necessary to maintain a review of resident rooms to identify and replace mattresses showing cracks, tear excessive wear. 3) The Housekeeping Supervisor will in-service the Housekeeping staff on the responsibility to report mattresses in necessary to maintain a review of resident rooms to identify and replace mattresses showing cracks, tear excessive wear. 3) The Housekeeping Supervisor will in-service the Housekeeping staff on the responsibility to report mattresses in necessary to maintain a review of resident rooms to identify and replace mattresses showing cracks, tear excessive wear.	nd ars, or eeir eed of sor will	to identify and g cracks, tears, or ervisor will g staff on their resses in need of ing Supervisor will	a review of resident rooms to identify replace mattresses showing cracks, excessive wear. 3) The Housekeeping Supervisor with in-service the Housekeeping staff or responsibility to report mattresses in replacing. The Housekeeping Supervisor.			es necessary to maintain a ld comfortable interior. IT is not met as evidenced	maintenance service sanitary, orderly, and This REQUIREMEN	Andrews and the second

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1	E CONSTRUCTION	(X3) DATE COMP	SURVEY LETED
		345318	B. WING		l	09/2013
	OVIDER OR SUPPLIER	NTER		REET ADDRESS, CITY, STATE, ZIP CODE 1478 RIVER ROAD WINNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL .SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF COR (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	HOULD BE	(X6) COMPLETION DATE
F 253	for 1 of 1 resident may 49. Findings include: Resident # 49 was as November 2012. The Minimum Data Set (May 4/20/13. Resident # 4 moderately impaired skills. He was indeped ally living and was not himself without human and the stated he did bed. Resident # 49 resident stated he did bed. Resident # 49 resident stated he can be a was torn and has tape. He stated he can he lay on his bed. An observation was not the bed was observed side of the bed was fire resident pulled the besident pulled the besident pulled the besident pulled the besident orn away and the been torn away and the been torn away and the been torn away and the besident # 49 stated the could feel the crace bed. The resident resid	Interest with an intact cover thress observed. Resident # Imitted to the facility in e most recent quarterly IDS) was completed on 49 was assessed to be in daily decision making endent with most activities of ot steady but could steady in intervention. Served on 5/9/13 at 11:30 is chair by the bed. The inot like the mattress on his evealed the mattress on his is been "patched" with build feel the torn tape when the diding back and revealed ress was cracked in multiple side. An area approximately width of the mattress had	F 253	least monthly to identify and repas indicated. 4) The Housekeeping Supervis designee, will monitor through or rounds of resident rooms months months, then at least quarterly, sanitary, orderly, and comfortat Monitors will be reviewed at sci Committee meetings. The Admiresponsible for overall compliant	or, or her observational nly for three to assure a ole interior. neduled QA ninistrator will be	

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULT		ONSTRUCTION	(X3) DATE COMF	SURVEY PLETED
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		345318	B. WING			05/	09/2013
	OVIDER OR SUPPLIER OK COVE NURSING CEI	∛TER		1478	ET ADDRESS, CITY, STATE, ZIP CODE 8 RIVER ROAD INABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	X	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRIA DEFICIENCY)		(X5) COMPLETION DATE
F 253	not been able to get a resident stated staff or made his bed every diseen the exposed "state of the half during her dail housekeeper stated or was deep cleaned. Simonthly deep cleaning off the bed frames, disdusted. The Houseke aware the mattress with Resident #49 had nevice department was in chimattresses and clean. During an interview with an 5/9/13 at 2:35 Financh had never told her his left side. She reveale resident's sheets as neach day. The NA revealed had not assigned to Resident of any damage to his when she was aware she reported it to Houmattress could be exceeded.	new mattress. The hanged his sheets and ay so he knew they had suffing". ducted with Housekeeper #1 She stated she sprayed mattress each day when if the sheets were off the le did that for every bed on ly cleaning. The lonce a month each room the revealed during the gother mattresses were taken sinfected, and the bed was reper stated she was not least forn and she revealed ler told her his mattress was eskeeper stated her large of changing out ling them. Which Nursing Assistant (NA) Mishe stated Resident #49 mattress was torn on the dishe changed the leveled and made his bed wealed she was routinely #49 but she was not aware mattress. The NA stated a mattress was damaged sekeeping so a new hanged out.	E.	253			

	OF DEFICIENCIES CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	A. BUILD				SURVEY PLETED
		345318	B. WING				09/2013
	ROVIDER OR SUPPLIER	NTER	•	14	EET ADDRESS, CITY, STATE, ZIP CODE 78 RIVER ROAD INNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENC	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIAT DEFICIENCY)		(X5) COMPLETION DATE
F 253	would report any dam observed to Houseke During an interview w on 5/9/13 at 2:14 PM expectation nursing s damages to a resider provided morning car linens. She revealed any observed damage 483.35(i) FOOD PRO STORE/PREPARE/Si The facility must - (1) Procure food from considered satisfactor authorities; and (2) Store, prepare, dis under sanitary conditions are sanitary conditions. This REQUIREMENT by: Based on observation record review the facility hood vents and ansuld dust build up. The findings include: A review of the 2005 of Manual titled, Cleanin Hoods and Filters rea	ning and that nursing staff laged mattresses they eping Services. Whith the Director of Nursing she stated it was her taff would be aware of any it's mattress as they and changed out bed I nursing staff should report es to Housekeeping. CURE, ERVE - SANITARY sources approved or my by Federal, State or local stribute and serve food		371	F 371 – 1) Individual residents were no identified in the CMS-2567. The Dietar Manager assured the hood was cleane 5/14/13. 2) The nature of the deficiency prohibition identification of affected residents. 3) The Dietary Manager will develop a cleaning schedule for the hood system. Dietary Manager will in-service the diet staff on the hood system cleaning sche The Dietary Manager will conduct at leaveekly observations to assure the hood system is clean. 4) The Dietary Manager will monitor throbservation, monthly for three months, least quarterly, to assure the hood system. Monitors will be reviewed at sche QA Committee meetings. The Adminis will be responsible for overall compliance.	y d on s The ary dule. ast d rough then at em is eduled trator	6/4/2013

	OF DEFICIENCIES F CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1, ,	PLE CONSTRUCTION G		E SURVEY PLETED
		345318	B. WING _			C /09/2013
	ROVIDER OR SUPPLIER ICK COVE NURSING CI	ENTER	8	STREET ADDRESS, CITY, STATE, ZIP CODE 1478 RIVER ROAD WINNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIEN	TATEMENT OF DEFICIENCIES CY MUST BE PRECEDED BY FULL LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CO (EACH CORRECTIVE ACTION CROSS-REFERENCED TO THE DEFICIENCY)	N SHOULD BE EAPPROPRIATE	(X5) COMPLETION DATE
F 371	Procedure: 1. Remove screen 2. Place in soapy thoroughly. Rinse. (machine if appropria 3. Remove and let 4. Replace screen 5. To clean interior clean cloth soaked in Rinse thoroughly and cleaning agent may cleaning agent that oneeded in some cas During the initial kitch AM the hood vents at the stove top, flat griobserved with a gold build up. During a second observed with a gold build up. During a second observed with a gold build up. An interview with the at 9:35 AM, she state comes out regularly she indicated we do through the dish machine since 6 reads. Review of the Daily (duties line 6 reads.)	s from hoods. water in the sink. Scrub Or run through the dish te). screens air dry. s over stove. and exterior of hood, use a n soapy detergent water. d air dry. A more abrasive be needed in some cases. A can handle grease may be es." then tour on 5/6/13 at 11:16 and ansul rods located above len film of grease and dust servation on 5/8/13 at 3:55 and ansul rods were observed and A third observation on vealed the hood vents and the same condition. Dietary Manager on 5/9/13 and we have a service that to clean the hood system. take the filters down and run	, F3	71		

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING			(X3) DATE SURVEY COMPLETED	
		345318	· ·			C 05/09/2013		
NAME OF PROVIDER OR SUPPLIER BRUNSWICK COVE NURSING CENTER				STREET ADDRESS, CITY, STATE, ZIP CODE 1478 RIVER ROAD WINNABOW, NC 28479				
(X4) ID PREFIX TAG	(EACH DEFICIEN	STATEMENT OF DEFICIENCIES NCY MUST BE PRECEDED BY FULL OR LSC IDENTIFYING INFORMATION)	ID PREFII TAG	(EACH CORRECTIVE CROSS-REFERENCE	AN OF CORRECTION VE ACTION SHOULD BE ED TO THE APPROPRIA FICIENCY)		(X5) COMPLETION DATE	
F 371	Hood, inside and our evealed the checks were cleaned. Interview with the D 9:45 AM she indicated the smean the filter cook's responsibility	neck marks beside "Vent ut". The Dietary Manager cmarks indicate the hood vents Dietary Manager on 5/9/13 at ated Vent hood inside and out ers should be cleaned. It is the by to clean the filters daily. She at taking the filters down and	F	371				

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STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIER/CLIA AND PLAN OF CORRECTION IDENTIFICATION NUMBER:		(X2) MULTII	(X3) DATE SURVEY COMPLETED		
AND FEAR OF COUNTED HOM INCHES		A. BUILDING	son-Building onon 同官©目[小 厚则	
		345318	B. WING		06/05/2013
NAME OF PROVIDER OR SUPPLIER BRUNSWICK COVE NURSING CENTER			l	TREET ADDRESS, CITY, STATE, ZIE CODE 2 8 1478 RIVER ROAD WINNABOW, NC 28479 CONSTRUCTION	
(X4) ID PREFIX TAG	(EACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	D BE COMPLETION
K 000	INITIAL COMMEN	тѕ	K 000		
K 018 SS=E	conducted as per T at 42 CFR 483.70(a Health Care section publications. This b one story, with a consystem. The deficiencies deare as follows: NFPA 101 LIFE SA Doors protecting constructed enclosures hazardous areas are those constructed of wood, or capable of minutes. Doors in strequired to resist the noint impediment to the are provided with a the door closed. Do are permitted.	de (LSC) survey was The Code of Federal Register a); using the 2000 Existing n of the LSC and its referenced building is Type V construction, emplete automatic sprinkler etermined during the survey affety CODE STANDARD peridor openings in other than as of vertical openings, exits, or re substantial doors, such as of 1½ inch solid-bonded core af resisting fire for at least 20 apprinklered buildings are only a passage of smoke. There is a closing of the doors. Doors a means suitable for keeping autch doors meeting 19.3.6.3.6 a prohibited by CMS regulations cilities.	K 018	K018 1) "resident room door 405" hing adjusted for proper closure 6/5/2 "storage room door in kitchen" was replaced 6/5/2013 "pantry room door in kitchen" repaired 6/5/20013 "nurse station door on the 200 repaired on 6/5/2013 2) Maintenance supervisor or deswill inspect doors for proper close 3) Administrator will monitor for compliance. 4) Monitoring will be reviewed at scheduled QAPI Committee meet 5) All repairs/replacements done 6/5/2013	tings.
		s not met as evidenced by:			
LABORATORY	Y DIBECTOR'S OR PROVICE	DER/SUPPLIER REPRESENTATIVE'S SIGI	NATURE _	TITLE	(X6) DATE

Any deficiency statement entling with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards plovide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

solete Event ID: V7DI21

Facility ID: 923043

		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	1.		PLE CONSTRUCTION 3 01 - BUILDING 0101		(X3) DATE SURVEY COMPLETED	
		345318	B. WING			06/	05/2013	
	ROVIDER OR SUPPLIER VICK COVE NURSING	CENTÉR		1.	EET ADDRESS, CITY, STATE, ZIP COD 478 RIVER ROAD /INNABOW, NC 28479	£		
(X4) ID PREFIX TAG	(EACH DEFICIENC)	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORF (EACH CORRECTIVE ACTION S CROSS-REFERENCED TO THE A DEFICIENCY)	SHOULD BE	(X5) COMPLETIO DATE	
K 018	Surveyor: 27871 Based on observat approximately 8:30 items were noncon include: doors that	ions and staff interview at am onward, the following appliant, specific findings would not close and latch for time of survey are: or 405 or in kitchen. r in kitchen.	К(018	•			
K 029 SS=E	42 CFR 483.70(a) NFPA 101 LIFE SAFETY CODE STANDARD One hour fire rated construction (with ¾ hour fire-rated doors) or an approved automatic fire extinguishing system in accordance with 8.4.1 and/or 19.3.5.4 protects hazardous areas. When the approved automatic fire extinguishing system option is used, the areas are separated from other spaces by smoke resisting partitions and doors. Doors are self-closing and non-rated or field-applied protective plates that do not exceed 48 inches from the bottom of the door are permitted. 19.3.2.1		K	D29	K029 1) Self closure hinge was platon 6/5/2013 2) Maintenance supervisor of will inspect doors for proper 3) Administrator will monito compliance. 4) Monitoring will be review scheduled QAPI Committee 5) All repairs/replacements 66/5/2013	or designee closure. r for red at meetings.	6 5 !	
	Surveyor: 27871 Based on observation approximately 8:30 litems were noncontrolled include; lounge roo	s not met as evidenced by: ons and staff interview at am onward, the following apliant, specific findings m on 200 hall is being used as or is not self closing.						

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:	(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - BUILDING 0101			E SURVEY PLETED
•		345318	B. WING		06/0	05/2013
	ROVIDER OR SUPPLIER	G CENTER		STREET ADDRESS, CITY, STATE, ZIP CODE 1478 RIVER ROAD WINNABOW, NC 28479		
(X4) ID PREFIX TAG	(FACH DEFICIENC)	ATEMENT OF DEFICIENCIES Y MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFI TAG	PROVIDER'S PLAN OF CORRECTI X (EACH CORRECTIVE ACTION SHOULD CROSS-REFERENCED TO THE APPRODEFICIENCY)	LD BE	(X5) COMPLETION DATE
K 038 SS=E	Exit access is arrar	AFETY CODE STANDARD Inged so that exits are readily hes in accordance with section	ΚO	K038 Request extension to September 2013 to get competitive bids and the paving to be completed.		
K 062 SS=F	Surveyor: 27871 Based on observat approximately 8:30 items were noncom include: exit acces maintained in incle (exit from 500 wing) 42 CFR 483.70(a) NFPA 101 LIFE SA Required automatic continuously maint condition and are in periodically. 19.7 25, 9.7.5 This STANDARD Surveyor: 27871 Based on observat approximately 8:30 items were noncon	AFETY CODE STANDARD c sprinkler systems are ained in reliable operating nspected and tested 7.6, 4.6.12, NFPA 13, NFPA is not met as evidenced by: ions and staff interview at am onward, the following npliant, specific findings eads in laundry room have	K	K062 1) A cleaning schedule has been developed for the cleaning of th laundry room sprinkler heads. Lastaff has been in serviced on the cleaning schedule and the import feeping sprinkler heads clean 2) Maintenance supervisor or dewill inspect sprinkler heads for compliance 3) Laundry supervisor will monit 4) Monitoring will be reviewed a scheduled QAPI Committee meets 5) 6/6/2013	aundry rance rance signee tor.	6/6/13

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION (X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		(X2) MULTIPLE CONSTRUCTION A. BUILDING 01 - BUILDING 0101			(X3) DATE SURVEY COMPLETED		
		345318	B. WING			06/0)5/2013
	PROVIDER OR SUPPLIER WICK COVE NURSING	CENTER		1	REET ADDRESS, CITY, STATE, ZIP CODE 478 RIVER ROAD VINNABOW, NC 28479		
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES / MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREF TAG		PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD B CROSS-REFERENCED TO THE APPROPRI DEFICIENCY)		(X5) COMPLETION DATE
K 069 SS=E	Cooking facilities at with 9.2.3. 19.3.2 This STANDARD i Surveyor: 27871 Based on observati approximately 8:30 items were noncominclude: the deep face.	s not met as evidenced by: ons and staff interview at am onward, the following upliant, specific findings at fryer in kitchen area is	, K(069	K069 1) Splash guard placed on deep fat 2) Dietary manager or designee wil monitor kitchen for other non compliance issues. 3) Dietary manger to monitor 4) Monitoring will be reviewed at scheduled QAPI Committee meetin 5) 6/18/2013	1	6[18]1
K 076 SS=F	without the required splash guard. 42 CFR 483.70(a) NFPA 101 LIFE SAFETY CODE STANDARD Medical gas storage and administration areas are protected in accordance with NFPA 99, Standards for Health Care Facilities. (a) Oxygen storage locations of greater than 3,000 cu.ft, are enclosed by a one-hour separation. (b) Locations for supply systems of greater than 3,000 cu.ft, are vented to the outside. NFPA 99 4.3.1.1.2, 19.3.2.4		K	076	K076 1) In serviced all nursing staff on the proper handling/storage of O2 cylir 2) Daily (per shift) audit tool will be place for nurses to initial each shift O2 cylinders are stored properly. 3) Administrative staff will round armonitor for compliance. 4) Monitoring will be reviewed at scheduled QAPI Committee meeting 5) 7/1/2013	nders in that	7/1/13
	Surveyor: 27871 Based on observation approximately 8:30 items were noncom	s not met as evidenced by: ons and staff interview at am onward, the following pliant, specific findings en cylinders were stored with			:		

STATEMENT OF DEFICIENCIES (X1) PROVIDER/SUPPLIES (X1) PROVIDER/SUPPL		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:		IPLE CONSTRUCTION IG 01 - BUILDING 0101		(X3) DATE SURVEY COMPLETED	
		345318	B. WING _	· •	06	/05/2013	
	PROVIDER OR SUPPLIER MICK COVE NURSING	CENTER	s	TREET ADDRESS, CITY, STATE, ZIP CODE 1478 RIVER ROAD WINNABOW, NC 28479			
(X4) ID PREFIX TAG	(EACH DEFICIENCY	TEMENT OF DEFICIENCIES 'MUST BE PRECEDED BY FULL SC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECT (EACH CORRECTIVE ACTION SHOU CROSS-REFERENCED TO THE APPRO DEFICIENCY)	LD BE	(X5) COMPLETION DATE	
K 076 K 147	full cylinders in oxyc	gen storage room on 300 hall.	K 07				
K 147 SS=E	NFPA 101 LIFE SAFETY CODE STANDARD			k147 1) Starting with rooms 205 and 213 objects being stored on light fixtur were removed. 2) Administrator, DON, and Maintenance Supervisor will monit for compliance. 3) Storage of Items on light fixtures be monitored by administrative sta. 4) Monitoring will be reviewed at scheduled QAPI Committee meetir. 5) 6/6/2013		6/6/13	
- I managaring							
The second second		4.4		:			