

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/10/2014  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>345362</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>08/07/2014</b>
NAME OF PROVIDER OR SUPPLIER  <b>BRIAN CENTER HEALTH &amp; RETIREMENT/CABARRUS</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>250 BISHOP LANE</b> <b>CONCORD, NC 28025</b>		
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F 315 SS=D	<p>483.25(d) NO CATHETER, PREVENT UTI, RESTORE BLADDER</p> <p>Based on the resident's comprehensive assessment, the facility must ensure that a resident who enters the facility without an indwelling catheter is not catheterized unless the resident's clinical condition demonstrates that catheterization was necessary; and a resident who is incontinent of bladder receives appropriate treatment and services to prevent urinary tract infections and to restore as much normal bladder function as possible.</p> <p>This REQUIREMENT is not met as evidenced by: Based on staff interview and document review the facility failed to change a in indwelling catheter monthly as ordered and failed to initiate an assessment of the continued need for an indwelling catheter for 1 of 3 resident ' s (Resident #1). The findings included:</p> <p>1a Resident #1 was admitted on 4/12/14 with cumulative diagnoses including multiple fractures, a pubic symphysis diastasis (dislocation without fracture), right hemiparesis, cerebral vascular accident, dysphasia and depression.</p> <p>The Hospital Discharge summary dated 4/12/14 revealed " He continued to have trouble voiding spontaneously and required replacement of (indwelling urinary) catheter several times. " " On 4/6/14 the patient did spike a fever and was apparent the patient had a urinary tract infection. " He was started on Zosyn for broad spectrum coverage which was sent (sic) with a narrow to Levaquin once culture results came back. "</p>	F 315		9/8/14	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

08/27/2014

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 315	<p>Continued From page 1</p> <p>Review of the facility Admission Orders dated 4/12/14 revealed the following order: "? (change) F/C (indwelling urinary catheter) q (every) month 16 Fr (16 French: this was the ordered catheter tubing size) 10 cc (centimeters centigrade: the amount of fluid that was to be used to inflate the balloon holding the catheter in place once inserted) &amp; prn (and as needed) occlusion. "</p> <p>There was also an order dated 4/14/14 for: " F/C care q shift - wash with soap and H2O (water) wiping away from the body. "</p> <p>The Care Plan Dated 4/19/14 revealed a plan of care for the resident ' s indwelling catheter. The care plan indicated that the resident had the catheter due to having a diagnosis of benign prostatic hyperplasia (BPH). The interventions listed in the plan of care did not include changing the catheter as needed or monthly.</p> <p>The Admission Minimum Data Set (MDS) dated 4/25/14 revealed Resident #1 was cognitively intact and had an indwelling catheter.</p> <p>Review of the Medication Administration Record (MAR) for April 2014 revealed the following "? F/C q month 16 Fr 10 cc q month &amp; prn. " There were no staff initials on the MAR to show that the F/C was changed between 4/14/14 and 4/30/14.</p> <p>Review of the Physician Telephone orders for 4/14/14 - 5/1/14 revealed no order to discontinue or clarify the 4/14/14 order to change the indwelling urinary catheter monthly.</p> <p>The May 2014 active orders summary, included the following order concerning Resident #1 ' s catheter: " change foley cath (catheter) care q</p>	F 315			

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F 315	<p>Continued From page 2</p> <p>(every) shift 16 Fr 10 cc and prn occlusion. " There were hand written changes to this order: the word " change " was crossed out, there was a comma after the word " cath " and the word " change " was added over the words " and prn " . There were no staff initials or signature to indicate who made these changes. The May, 2014 active order summary was signed by two nurses; Nurse #1 and Nurse #2 on 4/28/14. The Physician ' s signature section was blank.</p> <p>Review of the MAR for May 2014 revealed the following "? F/C q month 16 Fr 10 cc q month &amp; prn. " There were no staff initials on the MAR to show that the F/C was changed between 5/1/14 and 5/31/14.</p> <p>Review of the Physician Telephone orders for 5/1/14 - 5/31/14 revealed no order to discontinue or clarify the 4/14/14 order to change the indwelling urinary catheter monthly.</p> <p>The June 2014 active orders summary, included the following order concerning Resident #1 ' s catheter: " change cath (catheter) care q (every) shift 16 Fr 10 cc and prn occlusion. " There were hand written changes to this order: the word " change " was crossed out, there was a comma after the word " cath " and the word " change " was added over the words " and prn " . There were initials hand written where this change had been made that matched the initials for Nurse #1. The order summary was signed by Nurse #1 on 5/30 14 and by the physician on (date illegible).</p> <p>During interview with Nurse #1 on 8/7/14 at 11:43 AM, she stated that the initials on the changes to the June, 2014 indwelling urinary catheter order, noted above, were not written by , but it was her</p>	F 315			

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F 315	<p>Continued From page 3</p> <p>signature in the " order noted by " section. Nurse #1 acknowledged that the May and June 2014 indwelling catheter order, noted above, was poorly written, didn ' t make sense, and should have been clarified to determine if the monthly catheter change was to be intentionally discontinued. Nurse #1 added that orders on the active orders summary were supposed to be checked against the original order form, the month before, and that her signature at the bottom of the page indicated that she, and the other staff who signed the summary, had completed this check. She also said that changing the order would require a discontinue order for the original 4/14/14 order to change the indwelling catheter monthly and then a new order to specify prn catheter changes only. Nurse #1 did not know what the facilities ' policy was on how frequently a catheter should be changed.</p> <p>Review of the MAR for June 2014 revealed the following " ? F/C q month 16 Fr 10 cc q month &amp; prn. " There were no staff initials on the MAR to show that the F/C was changed between 6/1/14 and the resident ' s discharge date of 6/24/14.</p> <p>Review of the Physician Telephone orders for 6/1/14 - 6/24/14 revealed no order to discontinue or clarify the 4/14/14 order to change the indwelling urinary catheter monthly.</p> <p>Review of the Nursing Notes from 4/14/14 - 6/24/14 revealed no documentation indicating the indwelling urinary catheter had been changed during the resident ' s stay in the facility.</p> <p>The Hospital discharge summary dated 7/11/14 indicated Resident #1 had presented to the hospital with due to a fever of 101.4 degrees and</p>	F 315			

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F 315	<p>Continued From page 4</p> <p>was diagnoses with a urinary tract infection. " Of note, the patient has a chronic indwelling catheter due to neurogenic bladder which he suffered during the MVC (motor vehicle collision), which had reportedly not been changed in over 6 - 8 weeks. He reportedly has a history of urinary tract infections in the past that have grown multi drug resistant bacteria. " " Repeat blood and urine cultures have been negative to date. Patient had old catheter removed and a new one placed on day of admission. Urology was consulted on 6/30 and are helping in developing a disposition plan for the patient. Please change catheter monthly. "</p> <p>Interview with Nurse #3 on 8/7/14 at 5:45 PM revealed that practice in the facility was to change catheters monthly and that resident ' s with an indwelling urinary catheter had orders to change their catheter monthly. Nurse #3 reviewed the admission and monthly summary catheter orders for Resident #1, as well as the MAR ' s during the resident ' s stay, and acknowledged that the order to change the catheter monthly had been altered, and the monthly change requirement had been eliminated, without a physician ' s order and appeared to be a transcription error. She stated that in April and May 2014, the Medical Records Technician was the staff member responsible for transcribing orders into the computer system to create the active order summaries.</p> <p>During interview with the Director of Nursing (DON) on 8/7/14 at 6 PM she acknowledged that an order that has been changed, due to a transcription typo by the Medical Records technician, should not be followed as a new order and needs to be rewritten to match the original order or clarified.</p>	F 315			

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F 315	<p>Continued From page 5</p> <p>1b . Resident #1 was admitted on 4/12/14 with cumulative diagnoses including multiple fractures, a pubic symphysis diastasis (dislocation without fracture), right hemiparesis, cerebral vascular accident, dysphasia and depression.</p> <p>The Hospital Discharge summary dated 4/12/14 revealed " He continued to have trouble voiding spontaneously and required replacement of (indwelling urinary) catheter several times. " " On 4/6/14 the patient did spike a fever and was apparent the patient had a urinary tract infection. " He was started on Zosyn for broad spectrum coverage which was sent (sic) with a narrow to Levaquin once culture results came back. "</p> <p>Review of the facility Physician ' s History and Physical revealed that the resident ' s indwelling urinary catheter was not identified or addressed in the note. There was no assessment of the justification or diagnosis for the catheter.</p> <p>The Care Plan Dated 4/19/14 revealed a plan of care for the resident ' s indwelling catheter. The care plan indicated that the resident had the catheter due to having a diagnosis of benign prostatic hyperplasia (BPH).</p> <p>The Admission Minimum Data Set (MDS) dated 4/25/14 revealed Resident #1 was cognitively intact and had an indwelling catheter.</p> <p>A Neurology Consultant ' s note dated 6/4/14 included the following recommendation: " work on removal of (indwelling urinary) catheter to possible condom catheter, may require urology evaluation to be independent in toileting. "</p>	F 315			

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F 315	<p>Continued From page 6</p> <p>A follow-up Neurology Consultation note dated 6/16/14 included the following recommendation: " Refer to urology for D/C (discontinue) (indwelling urinary catheter) and bladder training program. "</p> <p>Review of the 6/16/14 Nursing Notes revealed " Back from MD (Medical Doctor) appt (appointment) - note new orders - sisters are aware - note urology appt in calendar. "</p> <p>Review of the Physician ' s orders form Resident #1 ' s admission 4/14/14 to his discharge on 6/24/14 revealed no physician orders for a referral to urology.</p> <p>Review of the Nursing Notes dated 6/24/14 at 8 AM revealed " T (temperature) 101.4. Tylenol given R (resident) was then taken to urology appt. " The 4 PM note revealed " informed by urologist ' s office staff that R was sent to (name of hospital) ER (Emergency Room) D/T (due/to) malaise. "</p> <p>During interview with the Physician ' s Assistant (PA) on 8/7/14 at 5:09 PM she indicated that she remembered Resident #1 somewhat, but stated she did not really recall if he had an indwelling urinary catheter or not. She said that she only saw the resident twice during his stay and she only recalled seeing him in regards to a concern about his bowels. The PA added that since the concern was unrelated to his catheter she did not assess it at that time. She also revealed that if she had done the resident ' s admission history and physical she would have assessed the justification for the catheter and ensured he the resident had a Urology consult to see if the catheter could be discontinued. However she further stated that she had not completed the</p>	F 315			

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F 315	Continued From page 7 Admission H & P as the attending physician completed it.  Interview with Nurse # 3 on 8/7/14 at 5:45 PM revealed that she saw the 6/16/14 Neurology Consultant ' s recommendation for a urology referral but was not sure who made the appointment. She stated that the floor nurse (her roll) normally would but she did not recall doing it, so the Neurologist ' s office may have taken care of it. She also acknowledged that she should have contacted the facility Physician for an order for the referral to urology. Nurse #3 stated that normally residents who were discharged from the hospital with an indwelling urinary catheter came to the facility with a Urology referral but in reviewing the hospital discharge summary, at this time, she noted that a referral for Urology was missing from the Discharge summary for Resident #1.	F 315			