

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345529	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 9/25/2014
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NAME OF PROVIDER OR SUPPLIER UNIVERSAL HEALTH CARE/NORTH RALEIGH	STREET ADDRESS, CITY, STATE, ZIP CODE 5201 CLARKS FORK DRIVE RALEIGH, NC
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ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES
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F 253	<p>483.15(h)(2) HOUSEKEEPING & MAINTENANCE SERVICES</p> <p>The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observation and staff interviews, the facility failed to ensure privacy curtains were clean in one of two rooms observed with soiled privacy curtain (room 216). The findings included:</p> <p>An observation conducted on 9/22/14 at 4:25 PM revealed the privacy curtain between the beds in room 216 had three areas of large brown material streaked down the middle of the curtain. The brown streaked areas measured approximately twelve (12) inches or more in length</p> <p>An observation on 9/23/14 at 11:30 AM revealed the privacy curtain in room 216 between the two beds had large brown material streaks down the middle of the curtain.</p> <p>On 9/24/14 at 12:24 PM, Administrative staff #4 was interviewed. He stated the housekeeping staff checked the privacy curtains when they performed the daily cleaning of a resident room and would notify him if the privacy curtain required changing.</p> <p>On 9/24/14 at 12:35PM, an observation of room 216 was conducted with Administrative staff #4. He observed three large streaked areas of dark brown substance in the center of the privacy curtain that was between the two beds in the room. He stated the privacy curtain should have been changed and he stated he expected the housekeeping staff to check the privacy curtain when they cleaned the room. He said they also performed deep cleaning on each room at least once a month and, when the room was deep cleaned on 9/22/14, the housekeeping staff should have immediately informed him of the soiled privacy curtain. Administrative staff #4 stated his assistant had checked the room on 9/22/14 after it had been deep cleaned and had made a note to change the privacy curtain but it had not been done. He said it should have been changed at that time and not waited until 9/24/14.</p>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents