

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345386	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED 08/14/2014
NAME OF PROVIDER OR SUPPLIER WILKES REGIONAL MEDICAL CTR SN			STREET ADDRESS, CITY, STATE, ZIP CODE 1370 WEST D STREET NORTH WILKESBORO, NC 28659	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
F 371 SS=E	<p>483.35(i) FOOD PROCURE, STORE/PREPARE/SERVE - SANITARY</p> <p>The facility must - (1) Procure food from sources approved or considered satisfactory by Federal, State or local authorities; and (2) Store, prepare, distribute and serve food under sanitary conditions</p> <p>This REQUIREMENT is not met as evidenced by: Based on observations and staff interviews the facility failed to clean a large oscillating fan used to dry dishware.</p> <p>The findings included:</p> <p>An initial tour was made on 08/14/14 at 11:00 AM of the facility's kitchen. During the tour, observations of the dish room were made that revealed a large oscillating fan in use. The fan was positioned at the end of the dish machine's conveyor belt blowing air directly over the clean dishware as it exited the dish machine. Observations of the oscillating fan revealed thick dust accumulated on the back of the fan and along the sides.</p> <p>On 08/14/14 at 1:50 PM additional observations were made of the large oscillating fan in the dish room. The fan was in use and noted to have thick dust accumulation on the back of the fan and along the sides. The fan was blowing air directly onto clean plates, dome lids and pellet inserts as they exited the dish machine. The</p>	F 371	<p>Corrective Action for F-371 Dust accumulation on the oscillating fan at the end of the dishline. Due to the high moisture content related to steam in the dishroom and the increased accumulation of debris on the fans as a result; those fans were cleaned immediately on August 14,2014.Beginning on August 14,2014 the cleaning was to be started bi-weekly. The fans remain on the weekend cleaning list and were immediately added to the mid-week cleaning list. Documentation of the mid-week cleaning began on September 1,2014. Those records will be turned in weekly to the Office Manager and will be overseen and monitored by the Office Manager and Department Director weekly.These results will be reviewed quarterly in the SNF QAA meeting. We will continue to educate staff on food service principles (including sanitation standards and expectations) in our daily department meetings. These meetings have been</p>	9/2/14

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

09/02/2014

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 371	<p>Continued From page 1</p> <p>racks of clean dishware were left in front of the fan to dry. During the observations two dietary aides were working in the dish room. Dietary aide #1 was interviewed and reported that he had a daily assignment for cleaning that included mopping the floor and walls of the dish room. Dietary aide #2 was interviewed and explained that the large oscillating fan was used to quicken the drying process for the clean dishware. Dietary aide #2 stated that the fans in the kitchen were cleaned on the weekend. He reported that he cleaned the large oscillating fan the weekend prior but noted the fan accumulated dust after a few days of use and needed more frequent cleaning. He observed the fan and reported that it had dust build up and needed to be cleaned.</p> <p>On 08/14/14 at 2:10 PM the Registered Dietitian (RD) was interviewed and reported that oscillating fans in the kitchen were cleaned weekly. She explained that all kitchen equipment was on a cleaning schedule but she expected that at anytime a piece of equipment was identified dirty or dusty the staff member should clean the item right then. She added that the large oscillating fan had the potential for being a problem for contaminating clean dishware because the fan accumulated dust so quickly. The RD stated that her general expectation was that items in the kitchen were cleaned as needed.</p>	F 371	ongoing in our department and attendance is logged. On August 14th and 15th the expectation of sanitation was impressed upon the staff as we reviewed survey results. There were no residents affected by the deficient practice.		