

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345377	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 3/28/2019
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NAME OF PROVIDER OR SUPPLIER EAST CAROLINA REHAB AND WELLNESS	STREET ADDRESS, CITY, STATE, ZIP CODE 2575 W 5TH STREET GREENVILLE, NC
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ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES
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F 925	<p>Maintains Effective Pest Control Program CFR(s): 483.90(i)(4)</p> <p>§483.90(i)(4) Maintain an effective pest control program so that the facility is free of pests and rodents. This REQUIREMENT is not met as evidenced by: Based on observations and staff interviews the facility failed to maintain an effective pest control program as evidenced by live insects in 1 of 23 sampled resident's (Resident #43) room and dead insects in a drawer for 1 of 23 sampled residents (resident #43).</p> <p>The findings included:</p> <p>A review of resident #43's medical record revealed she was admitted to the facility on 09/10/09. A review of resident #43's most recent quarterly minimum data set (MDS) dated 02/03/19 revealed she was assessed to have severely impaired cognitive status for daily decision making. It further revealed she was dependent on staff for all self- care, personal hygiene and transfers.</p> <p>On 03/25/19 at 11:07 AM an observation was made the resident's eye glasses lying on the floor. Two ¼ inch live brown insects were observed crawling on the floor near resident #43's dresser 3 inches from her eye glasses</p> <p>On 03/25/19 at 11:28 AM an observation was made of two ¼ inch live brown insects crawling on the floor near the right side of resident #43's bed.</p> <p>On 03/25/19 at 02:37 PM an observation was made of one ¼ inch live brown insect crawling on the floor near the front of resident #43's dresser.</p> <p>On 03/26/19 at 08:04 AM an observation was made of one ¼ inch live brown insect crawling on the floor near the right side of resident #43's bed.</p> <p>On 03/26/19 at 09:32 AM an observation was made of one 1/8-inch live brown insect crawling on the top of resident #43's dresser near her respiratory care machine and other personal items.</p> <p>On 03/26/19 at 09:32 AM an interview with Nursing Assistant (NA) #1 revealed she observed a live brown insect on the floor in resident #43's room at that time when it was brought to her attention. She was observed to move the dresser out from the wall. This revealed two additional ¼ inch live brown insects, two packages of noodle soup stained with a brownish substance, a nebulizer mask stained with a brownish substance and the bottom portion of a clear plastic container with a dried whitish substance. She was then observed to open the bottom drawer of the dresser which revealed several unopened packages of noodle soup, a bottle of apple juice, a carton of nutritional supplement, greeting cards, clothing, a wig and other personal items. Four ¼ inch dead brown insects were observed in the bottom of the drawer. NA #1 stated she had seen live brown insects in other resident rooms in the past and when she did she stepped on them and reported it to the Maintenance Director.</p>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

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F 925	<p>Continued From Page 1</p> <p>On 03/26/19 at 09:40 AM in an interview with the Maintenance Director he indicated he also saw the live brown insect on the floor and the four dead brown insects in the bottom drawer of resident #43's dresser. He stated that the facility had a pest control company that came out every two weeks. He went on to say that the facility had changed pest control companies before because what they were doing was not working.</p> <p>On 03/26/19 at 10:00 AM in an interview the Director of Nursing she indicated that seeing live roaches in a resident's room would be unacceptable to her.</p> <p>On 03/26/19 at 10:05AM interview with Hospitality Aide #1 revealed if she saw live or dead roaches in resident rooms or belongings she would notify the Maintenance Director.</p> <p>On 03/27/19 at 02:06 PM interview with the Maintenance Director revealed that every resident would get their room deep cleaned every other month including furniture and closets. He further indicated this would not include taking items out of drawers.</p> <p>On 03/27/19 at 02:34 PM interview with the Administrator revealed the Hospitality Aides do not have a schedule for cleaning resident's drawers or closets. He further indicated that this was done on an as needed basis if staff reported a problem.</p> <p>On 03/28/19 at 08:04 AM interview with Housekeeper #1 revealed her duties began in the morning cleaning the floors in resident rooms and common areas. She further indicated floors were also cleaned after resident meals to get up any food or spills. She went on to say that housekeepers made a final round before they got off at 03:00 PM. She indicated there were five housekeepers for the facility on the day shift (07:00 AM - 03:00 PM).</p>
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