

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345339	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 10/15/2024
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NAME OF PROVIDER OR SUPPLIER WINDSOR REHABILITATION AND HEALTHCARE CENTE	STREET ADDRESS, CITY, STATE, ZIP CODE 1306 SOUTH KING STREET WINDSOR, NC
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ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES
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F 580	<p>Notify of Changes (Injury/Decline/Room, etc.) CFR(s): 483.10(g)(14)(i)-(iv)(15)</p> <p>§483.10(g)(14) Notification of Changes. (i) A facility must immediately inform the resident; consult with the resident's physician; and notify, consistent with his or her authority, the resident representative(s) when there is-</p> <p>(A) An accident involving the resident which results in injury and has the potential for requiring physician intervention; (B) A significant change in the resident's physical, mental, or psychosocial status (that is, a deterioration in health, mental, or psychosocial status in either life-threatening conditions or clinical complications); (C) A need to alter treatment significantly (that is, a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or (D) A decision to transfer or discharge the resident from the facility as specified in §483.15(c)(1)(ii). (ii) When making notification under paragraph (g)(14)(i) of this section, the facility must ensure that all pertinent information specified in §483.15(c)(2) is available and provided upon request to the physician. (iii) The facility must also promptly notify the resident and the resident representative, if any, when there is-</p> <p>(A) A change in room or roommate assignment as specified in §483.10(e)(6); or (B) A change in resident rights under Federal or State law or regulations as specified in paragraph (c)(10) of this section. (iv) The facility must record and periodically update the address (mailing and email) and phone number of the resident representative(s).</p> <p>§483.10(g)(15) Admission to a composite distinct part. A facility that is a composite distinct part (as defined in §483.5) must disclose in its admission agreement its physical configuration, including the various locations that comprise the composite distinct part, and must specify the policies that apply to room changes between its different locations under §483.15(c)(9). This REQUIREMENT is not met as evidenced by: Based on record review and staff and Responsible Party (RP) interviews, the facility failed to notify the RP of a significant change in the resident's condition that included seizure activity requiring transfer to the hospital for 1 of 1 resident reviewed for notification of change (Resident #73).</p> <p>Findings included:</p> <p>Resident #73 was admitted to the facility on 11/3/23.</p> <p>Resident #73's Minimum Data Set assessment dated 11/10/23 revealed she was assessed as severely cognitively impaired.</p> <p>A nursing note dated 12/12/23 revealed Nurse #5 documented Resident #73 left the facility via stretcher by emergency medical services accompanied by two emergency medical technicians at 1:52 AM due to seizure activity. The nurse did not document notifying the RP until she received a call from the resident's RP at 4:35</p>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved

The above isolated deficiencies pose no actual harm to the residents

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F 580	<p>Continued From Page 1</p> <p>AM.</p> <p>During a phone interview on 10/8/24 at 6:40 PM Resident #73's Responsible Party stated sometime in December 2023, Resident #73 had a seizure and was sent to the hospital. She received a notification from the hospital's automated notification system. She had not been notified by the facility that Resident #73 had been discharged to the hospital. Because of this, she called the facility to discover he had been discharged to the hospital 4 hours prior.</p> <p>During an interview on 10/10/24 at 1:17 PM the Director of Nursing stated when any resident is sent to the emergency department staff are expected to notify the family immediately. Written notification was sent to the RP; however, the nurse should have also called as soon as the resident was discharged for a significant change in condition.</p> <p>Nurse #5 who discharged Resident #73 on 12/12/23, was unavailable for interview.</p>
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