

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345170	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 01/07/2026
NAME OF PROVIDER OR SUPPLIER Crystal Bluffs Rehabilitation and Health Care Center			STREET ADDRESS, CITY, STATE, ZIP CODE 4010 Bridges Street Extension , Morehead City, North Carolina, 28557	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
E0000	Initial Comments An unannounced recertification and complaint investigation survey was conducted on 01/04/26 through 01/07/26. The facility was found in compliance with the requirement CFR 483.73, Emergency Preparedness. Event ID # 1DFC5B-H1.	E0000		01/23/2026
F0000	INITIAL COMMENTS A recertification and complaint investigation survey was conducted from 01/04/26 through 01/07/26. Event ID# 1DFC5B-H1. The following intake was investigated: 2662667. 1 of the 1 complaint allegation did not result in deficiency.	F0000		01/23/2026
F0732 SS = C	Posted Nurse Staffing Information CFR(s): 483.35(i)(1)-(4) §483.35(i) Nurse Staffing Information. §483.35(i)(1) Data requirements. The facility must post the following information on a daily basis: (i) Facility name. (ii) The current date. (iii) The total number and the actual hours worked by the following categories of licensed and unlicensed nursing staff directly responsible for resident care per shift: (A) Registered nurses. (B) Licensed practical nurses or licensed vocational nurses (as defined under State law). (C) Certified nurse aides. (iv) Resident census.	F0732	The survey team entered on 1/11/26 and observed the nurse staffing information posted was not current to the date. The Director of Nursing immediately posted the required per patient day daily nurse staffing information on 1/11/2026, including the facility name, current date, number of RNs, LPNs, and CNAs on duty for each shift, in a prominent and publicly accessible location within the facility. Current facility residents have the potential to be affected if the facility fails to post current nurse staffing information. On 1/11/26, Director of Nursing completed audits of the past nurse staffing information postings for the last thirty days, with no other dates or data requirement concerns identified. On 1/11/26, Executive Director implemented a standardized Daily Nurse Staffing Posting Process; The Staffing Coordinator will complete the daily nurse staffing form and place it in a designated folder at the Soundside Nurse station, the night shift charge nurse will post in the designated area. The Staffing coordinator or designee will validate that the daily nurse staffing form is posted daily Monday through Friday. The Department Heads that serve as Manager on Duty (to include Nurse Supervisor, Social Worker, Activity Supervisor, Human Resources, Medical Records, and others) will assure that daily staff posting is posted on Saturday and Sunday. On 1/11/26, Executive	01/23/2026

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F0732 SS = C	<p>Continued from page 1 §483.35(i)(2) Posting requirements.</p> <p>(i) The facility must post the nurse staffing data specified in paragraph (i)(1) of this section on a daily basis at the beginning of each shift.</p> <p>(ii) Data must be posted as follows:</p> <p>(A) Clear and readable format.</p> <p>(B) In a prominent place readily accessible to residents, staff, and visitors.</p> <p>§483.35(i)(3) Public access to posted nurse staffing data. The facility must, upon oral or written request, make nurse staffing data available to the public for review at a cost not to exceed the community standard.</p> <p>§483.35(i)(4) Facility data retention requirements. The facility must maintain the posted daily nurse staffing data for a minimum of 18 months, or as required by State law, whichever is greater.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on record review, observations and staff interviews, the facility failed to post a nurse staffing sheet for 1 of 4 days of the recertification survey (1/4/25).</p> <p>The findings included:</p> <p>During the initial tour on Sunday 1/4/26 at 11:30 AM the staffing sheet posting on the wall by the South nursing station was observed to be dated Friday 1/2/26.</p> <p>On 1/7/26 a review of the facilities daily posted nursing sheets from 1/1/26 through 1/6/26 was completed and no issues were found.</p> <p>During an interview on 1/7/26, at 8:15 AM, the Staffing Coordinator explained that the Scheduler prepared the nurse staffing sheets, and the Staffing Coordinator verified them. The Staffing Coordinator explained at the end of each day, the Scheduler placed the staffing information in the staffing book at the South side nursing station for the night shift nurse to post each night around midnight. For the weekends, the Scheduler placed the staffing information for Saturday, Sunday, and Monday in the staffing book at the South side nursing station on Friday before the Scheduler left for the weekend. The Staffing Coordinator further revealed</p>	F0732	<p>Continued from page 1 Director provided education to 100% of RNs, LPNs, Staffing Coordinator, and Department Heads that serve as Manager on Duty (to include Nurse Supervisor, Social Worker, Activity Supervisor, Human Resources and Medical Records) immediately provided education regarding ensuring daily nurse staffing is posted and current.</p> <p>On 1/11/26, Executive Director implemented audit of nurse staffing posting daily x 30 days, then monthly x 2 months, then quarterly x 3 quarters to be completed by the Director of Nursing. The Executive Director will review the results of audits in QAPI quarterly x 4</p>	

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F0732 SS = C	<p>Continued from page 2 either licensed nurse scheduled for the South side was able to exchange the staffing information for the next day and it was considered part of the night shift nursing duties. The Staffing Coordinator further indicated that on Sunday 1/4/26 she exchanged the staffing information and noted the one hanging was dated for Friday 1/2/26.</p> <p>An interview with Nurse #1 on 1/7/26, at 10:00 AM indicated that she worked the nightshift on 1/2/26. She further indicated she was not used to working on Fridays and typically worked Monday through Thursday. Nurse #1 indicated it was a busy Saturday morning, and she forgot to post the new staffing information for Saturday 1/3/26.</p> <p>An interview with Nurse #2 on 1/7/26 at 11:27 AM revealed that she had worked the night shift on 1/3/26. She further revealed she had intended to update the staffing information on Sunday (1/4/26) around 12:00 AM, however she was interrupted to assist with care and forgot to do it.</p> <p>An interview with the Director of Nursing (DON) on 1/7/26, at 8:25 PM confirmed the night shift nurse was expected to hang the nurse staffing information for the next day around midnight as part of their nursing duties. The DON further revealed that he had completed spot checks to ensure the correct staffing information was posted in the past and had not had any issues.</p> <p>An interview with the Administrator on 1/7/26 at 9:03 AM indicated there had not been an issue with the nurses remembering to change the posting sheets in the past, he stated he had spoken with both of the nurses, and they had simply forgotten to do it. He further indicated that the staffing sheets were to be changed every night.</p>	F0732		