

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345354	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED 01/27/2026
NAME OF PROVIDER OR SUPPLIER Piney Grove Nursing and Rehabilitation Center			STREET ADDRESS, CITY, STATE, ZIP CODE 728 Piney Grove Road , Kernersville, North Carolina, 27284	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
E0000	Initial Comments An unannounced recertification and complaint investigation survey was conducted on 1/20/26 through 1/27/26. The survey team was onsite 1/20/26 through 1/23/26. Additional information was obtained on 1/26/26 and 1/27/26. Therefore, the exit date was changed to 1/27/26. The facility was found in compliance with the requirement CFR 483.73, Emergency Preparedness. Event ID #1E13F4-H1	E0000		
F0000	INITIAL COMMENTS The survey team entered the facility on 1/20/26 to conduct a recertification survey and complaint investigation. The survey team was onsite 1/20/26 through 1/23/26. Additional information was obtained offsite on 1/26/26 and 1/27/26. Therefore, the exit date was changed to 1/27/26. Event ID #1E13F4-H1. The following intakes were investigated 848479, 848483, 848494, 2565740, 2565568, 2590170, 2652149, 2392368, and 2724220. 14 of the 14 complaint allegations did not result in deficiency.	F0000		
F0584 SS = B	Safe/Clean/Comfortable/Homelike Environment CFR(s): 483.10(i)(1)-(7) §483.10(i) Safe Environment. The resident has a right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely. The facility must provide- §483.10(i)(1) A safe, clean, comfortable, and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. (i) This includes ensuring that the resident can receive care and services safely and that the physical layout of the facility maximizes resident independence	F0584		

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F0584 SS = B	<p>Continued from page 1 and does not pose a safety risk.</p> <p>(ii) The facility shall exercise reasonable care for the protection of the resident's property from loss or theft.</p> <p>§483.10(i)(2) Housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior;</p> <p>§483.10(i)(3) Clean bed and bath linens that are in good condition;</p> <p>§483.10(i)(4) Private closet space in each resident room, as specified in §483.90 (e)(2)(iv);</p> <p>§483.10(i)(5) Adequate and comfortable lighting levels in all areas;</p> <p>§483.10(i)(6) Comfortable and safe temperature levels. Facilities initially certified after October 1, 1990 must maintain a temperature range of 71 to 81°F; and</p> <p>§483.10(i)(7) For the maintenance of comfortable sound levels.</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on observations, and resident and staff interviews, the facility failed to maintain Packaged Terminal Air Conditioner (PTAC) units in good condition in 8 of 26 resident rooms (Room #101, Room #102, Room #103, Room #106, Room #107, Room#109, Room #110, and Room #115) reviewed for a comfortable, safe, and homelike environment.</p> <p>The findings included:</p> <p>An observation of Room #101 on 1/20/26 at 9:50 AM revealed 4 out of 5 slats on the PTAC unit contained a patchy black, irregularly shaped residue that covered 50% of the surface of left side of each slat. Room #101 was occupied by 2 residents.</p> <p>An observation of Room #102 on 1/20/26 at 9:58 AM revealed 5 out of 5 PTAC unit slats contained a patchy</p>	F0584		

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F0584 SS = B	<p>Continued from page 2 black, raised residue that covered 75% of the entire surface of each slat and the internal surface behind the vent slats. Room #102 was occupied by 2 residents.</p> <p>On 1/20/26 at 10:15 AM an observation of Room #103 revealed 4 out of 5 PTAC unit slats contained a patchy black, raised residue that covered 25% of the surface on left side of each slat. Room #103 was occupied by 2 residents.</p> <p>An observation of Room# 106 on 1/20/26 at 10:32 AM revealed the base of the internal surface behind the slats contained brown, white and black particles that covered 75% of the area. Room #106 was occupied by 2 residents.</p> <p>An observation of Room #107 on 1/20/26 at 10:53 AM revealed the base of the internal surface behind the slats contained brown, white, and black particles that covered 50% of the area. Room #107 was occupied by 2 residents.</p> <p>An observation of Room #109 on 1/20/26 at 10:57 AM revealed 5 out of 5 PTAC unit slats contained a patchy, raised black residue that covered 50% of the surface of each slat. Room #109 was occupied by 2 residents.</p> <p>An observation of Room #110 on 1/20/26 at 11:12 AM revealed 5 out of 5 PTAC unit slats contained a patchy black, raised residue that covered 25 % of the entire surface of each slat. The base of the internal surface behind the vent slats was 75% covered with brown and black particles. Room #110 was occupied by 2 residents.</p> <p>An observation of Room #115 with 2 residents on 1/20/26 at 11:29 AM revealed 5 out of 5 PTAC unit slats contained a patchy black, raised residue that covered 50% of the entire surface of each slat. Room #115 was occupied by 2 residents.</p> <p>An interview was conducted with the Director of Maintenance on 1/22/26 from 12:12 PM-12:42 PM. During this time, an observation was conducted with the Director of Maintenance of Room #101, Room #102, Room #103, Room #106, Room #107, Room #109, Room #110, and Room #115 and the issues observed on 1/20/26 remained. The Director of Maintenance stated staff were to report</p>	F0584		

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F0584 SS = B	<p>Continued from page 3 any damage/issues through the electronic tracking system. He shared he received immediate notification of staff reported issues on his phone app work order system once staff have entered a work order request. He stated he had not received notification of the PTAC issues in these rooms. The Director of Maintenance stated room rounds are done monthly with the corporate consultant to identify major repairs. He stated he inspected each room in the facility once a week to determine if repairs were needed but looked at the PTAC units only when a monthly filter change was scheduled. He stated that he was unaware of the PTAC concerns for Resident Rooms #101, #102, #103, #106, #107, #109, #110, and #115 but the residue on the slats "appeared to be caused by condensation produced by the units and then dust particles adhered and dried." He stated the particle build up on the base behind the slats was "most likely from housekeeping when floors are clean floors particles fly into the register." He further stated cleaning of this area of the register was the responsibility of housekeeping; maintenance was only responsible for changing out the filters, which were done monthly. "Housekeeping does the outside of the units, we do the inside." The Director of Maintenance was unable to describe a routine inspection or cleaning schedule for the affected areas of the PTAC units located in resident rooms.</p> <p>An interview and observations of Room #101, Room #102, Room #103, Room #106, Room #107, Room #109, Room #110, and Room #115 was conducted with the Director of Housekeeping on 1/22/26 PM from 12:54 PM-1:14 PM. She stated housekeeping touched all low and high touch areas in each room daily. This included the PTAC units but only the perimeter area. She stated monthly a deep clean was completed in each room and at that time she audited the completion of the task. When asked if she considered the unit slats and the base behind the slats inside or outside of the unit, she stated "outside and that would fall to Maintenance." The Housekeeping Director was unable to describe a routine inspection or cleaning schedule for the affected areas of the PTAC units located in resident rooms. She stated that she was unaware of the concerns for the PTAC units for resident rooms #101, #102,#103, #106, #107,#109, #110, and #115.</p> <p>The Administrator was interviewed on 1/22/26 at 3:50 PM. He stated it was unacceptable to have dirty PTAC units in resident rooms. He stated it was the responsibility of the Maintenance Department to clean the base behind the slats and housekeeping to clean the</p>	F0584		

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F0584 SS = B	Continued from page 4 slats during daily room cleaning, if needed. He stated he was unaware of this issue and did not know why Housekeeping and Maintenance Departments were unaware of who was responsible for cleaning each section of the PTAC units.	F0584		