

<b>STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTIONS</b>	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: <b>345344</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVEY COMPLETED <b>01/30/2026</b>
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NAME OF PROVIDER OR SUPPLIER <b>Camellia Gardens Center for Nursing and Rehab</b>	STREET ADDRESS, CITY, STATE, ZIP CODE <b>280 South Beckford Drive , Henderson, North Carolina, 27536</b>
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F0000	<p>INITIAL COMMENTS</p> <p>An onsite revisit was conducted on 1/28/2026 through 1/30/2026. Tags F656 and F689 were corrected as of 1/30/2026. A repeat tag was cited. New tags were also cited as a result of the recertification and complaint investigation survey that was conducted at the same time as the revisit. The facility is still out of compliance. Event ID #1DB1A2-H2.</p>	F0000		
F0628 SS = B	<p>Discharge Process</p> <p>CFR(s): 483.15(c)(2)(iii)(3)-(6)(8)(d)(1)(2); 483.21(c)(2)</p> <p>§483.15(c)(2) Documentation.</p> <p>When the facility transfers or discharges a resident under any of the circumstances specified in paragraphs (c)(1)(i)(A) through (F) of this section, the facility must ensure that the transfer or discharge is documented in the resident's medical record and appropriate information is communicated to the receiving health care institution or provider.</p> <p>(iii) Information provided to the receiving provider must include a minimum of the following:</p> <p>(A) Contact information of the practitioner responsible for the care of the resident.</p> <p>(B) Resident representative information including contact information</p> <p>(C) Advance Directive information</p> <p>(D) All special instructions or precautions for ongoing care, as appropriate.</p> <p>(E) Comprehensive care plan goals;</p> <p>(F) All other necessary information, including a copy of the resident's discharge summary, consistent with §483.21(c)(2) as applicable, and any other documentation, as applicable, to ensure a safe and effective transition of care.</p>	F0628		12/21/2025

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE	TITLE	(X6) DATE
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F0628 SS = B	<p>Continued from page 1</p> <p>§483.15(c)(3) Notice before transfer.</p> <p>Before a facility transfers or discharges a resident, the facility must-</p> <p>(i) Notify the resident and the resident's representative(s) of the transfer or discharge and the reasons for the move in writing and in a language and manner they understand. The facility must send a copy of the notice to a representative of the Office of the State Long-Term Care Ombudsman.</p> <p>(ii) Record the reasons for the transfer or discharge in the resident's medical record in accordance with paragraph (c)(2) of this section; and</p> <p>(iii) Include in the notice the items described in paragraph (c)(5) of this section.</p> <p>§483.15(c)(4) Timing of the notice.</p> <p>(i) Except as specified in paragraphs (c)(4)(ii) and (c)(8) of this section, the notice of transfer or discharge required under this section must be made by the facility at least 30 days before the resident is transferred or discharged.</p> <p>(ii) Notice must be made as soon as practicable before transfer or discharge when-</p> <p>(A) The safety of individuals in the facility would be endangered under paragraph (c)(1)(i)(C) of this section;</p> <p>(B) The health of individuals in the facility would be endangered, under paragraph (c)(1)(i)(D) of this section;</p> <p>(C) The resident's health improves sufficiently to allow a more immediate transfer or discharge, under paragraph (c)(1)(i)(B) of this section;</p> <p>(D) An immediate transfer or discharge is required by the resident's urgent medical needs, under paragraph (c)(1)(i)(A) of this section; or</p> <p>(E) A resident has not resided in the facility for 30 days.</p> <p>§483.15(c)(5) Contents of the notice. The written notice specified in paragraph (c)(3) of this section</p>	F0628		

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F0628 SS = B	<p>Continued from page 2 must include the following:</p> <p>(i) The reason for transfer or discharge;</p> <p>(ii) The effective date of transfer or discharge;</p> <p>(iii) The location to which the resident is transferred or discharged;</p> <p>(iv) A statement of the resident's appeal rights, including the name, address (mailing and email), and telephone number of the entity which receives such requests; and information on how to obtain an appeal form and assistance in completing the form and submitting the appeal hearing request;</p> <p>(v) The name, address (mailing and email) and telephone number of the Office of the State Long-Term Care Ombudsman;</p> <p>(vi) For nursing facility residents with intellectual and developmental disabilities or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with developmental disabilities established under Part C of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (Pub. L. 106-402, codified at 42 U.S.C. 15001 et seq.); and</p> <p>(vii) For nursing facility residents with a mental disorder or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with a mental disorder established under the Protection and Advocacy for Mentally Ill Individuals Act.</p> <p>§483.15(c)(6) Changes to the notice.</p> <p>If the information in the notice changes prior to effecting the transfer or discharge, the facility must update the recipients of the notice as soon as practicable once the updated information becomes available.</p> <p>§483.15(c)(8) Notice in advance of facility closure</p> <p>In the case of facility closure, the individual who is the administrator of the facility must provide written notification prior to the impending closure to the State Survey Agency, the Office of the State Long-Term</p>	F0628		

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F0628 SS = B	<p>Continued from page 3 Care Ombudsman, residents of the facility, and the resident representatives, as well as the plan for the transfer and adequate relocation of the residents, as required at § 483.70(l).</p> <p>§483.15(d) Notice of bed-hold policy and return-</p> <p>§483.15(d)(1) Notice before transfer. Before a nursing facility transfers a resident to a hospital or the resident goes on therapeutic leave, the nursing facility must provide written information to the resident or resident representative that specifies-</p> <p>(i) The duration of the state bed-hold policy, if any, during which the resident is permitted to return and resume residence in the nursing facility;</p> <p>(ii) The reserve bed payment policy in the state plan, under § 447.40 of this chapter, if any;</p> <p>(iii) The nursing facility's policies regarding bed-hold periods, which must be consistent with paragraph (e)(1) of this section, permitting a resident to return; and</p> <p>(iv) The information specified in paragraph (e)(1) of this section.</p> <p>§483.15(d)(2) Bed-hold notice upon transfer. At the time of transfer of a resident for hospitalization or therapeutic leave, a nursing facility must provide to the resident and the resident representative written notice which specifies the duration of the bed-hold policy described in paragraph (d)(1) of this section.</p> <p>§483.21(c)(2) Discharge Summary</p> <p>When the facility anticipates discharge, a resident must have a discharge summary that includes, but is not limited to, the following:</p> <p>(i) A recapitulation of the resident's stay that includes, but is not limited to, diagnoses, course of illness/treatment or therapy, and pertinent lab, radiology, and consultation results.</p> <p>(ii) A final summary of the resident's status to include items in paragraph (b)(1) of §483.20, at the time of the discharge that is available for release to authorized persons and agencies, with the consent of</p>	F0628		

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F0628 SS = B	<p>Continued from page 4 the resident or resident's representative.</p> <p>(iii) Reconciliation of all pre-discharge medications with the resident's post-discharge medications (both prescribed and over-the-counter).</p> <p>This REQUIREMENT is NOT MET as evidenced by:</p> <p>Based on record reviews, and staff, resident and Resident Representative (RR) interviews, the facility failed to notify the resident and Resident Representative in writing of the reason for the transfer/discharge to the hospital and/or failed to provide a copy of the bed hold policy to the resident or Resident Representative. This affected 3 of 3 residents reviewed for transfer to the hospital (Resident #1, Resident #60 and Resident #34).</p> <p>The findings included:</p> <p>1. Resident #1 was admitted to the facility on 8/12/21.</p> <p>The annual Minimum Data Set (MDS) assessment dated 1/11/26 revealed Resident #1 was cognitively intact.</p> <p>Review of Resident #1's face sheet revealed she was her own RR.</p> <p>a. The nursing progress note dated 2/15/25 revealed Resident #1 was sent to the hospital.</p> <p>The medical record indicated Resident #1 was transferred to the hospital on 2/15/25 and returned to the facility on 2/20/25.</p> <p>The medical record was reviewed, and there was no documentation that Resident #1 received written notification of the reason for her transfer/discharge to the hospital or a copy of the bed hold policy.</p> <p>b. The nursing progress note dated 10/27/25 revealed Resident #1 was sent to the hospital.</p> <p>The medical record indicated Resident #1 was transferred to the hospital on 10/27/25 and returned to the facility on 11/25/25.</p>	F0628		

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F0628 SS = B	<p>Continued from page 5</p> <p>The medical record was reviewed and there was no documentation that Resident #1 received written notification of the reason for her transfer/discharge to the hospital. Resident #1 did receive the bed hold policy for the 10/27/25 hospital transfer.</p> <p>An interview was conducted with Resident #1 on 1/30/26 at 4:00 PM. Resident #1 confirmed that she was her own Resident Representative. Resident #1 stated she had not received a written notification of the bed hold policy or the transfer/discharge notice when she was transferred to the hospital.</p> <p>An interview was conducted with the Social Worker on 1/30/26 at 3:50 PM who revealed the Business Office Manager was responsible for providing residents and the RR with copies of the bed hold policy when a resident was transferred to the hospital. The Social Worker further stated that she was not aware that she was to notify the resident and resident RR in writing of transfer/discharge to the hospital.</p> <p>An interview was conducted with the Business Office Manager on 1/30/26 at 4:00 PM. The Business Office Manager stated that she had access to the electronic medical record remotely and followed up with the resident or Resident Representative within 24 hours of the resident being transferred to the hospital about the bed hold policy. The Business Office Manager stated a handwritten copy of the bed hold policy was sent to the resident or RR the next day after the resident was transferred to the hospital. The Business Office Manager stated she was not sure what happened with the bed hold policy for Resident #1. The Business Office Manager confirmed she could not locate evidence she had provided the bed hold policy for either of Resident #1's transfers to the hospital. The Business Office Manager stated she was not responsible for the written notification of transfer/discharge. She stated the Social Worker was responsible for written notification.</p> <p>During an interview with the Administrator on 1/30/26 at 4:28 PM, she stated the Social Worker was responsible for notifying the resident and Resident Representative in writing of transfer/discharge to the hospital. The Administrator further stated the Business Office Manager was responsible for making sure the bed hold policy was completed and mailed to the Resident</p>	F0628		

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F0628 SS = B	<p>Continued from page 6</p> <p>Representative. The Administrator was unable to provide an explanation as to why the bed hold policy or the transfer/discharge notice had not been sent for Resident #1.</p> <p>2. Resident #60 was admitted to the facility on 7/29/25.</p> <p>The quarterly MDS assessment dated 1/23/26 revealed Resident #1 could not complete the Brief Interview for Mental Status (BIMS) and was determined to have moderately impaired cognitive skills for daily decision-making.</p> <p>The nursing progress note dated 1/3/26 revealed Resident #60 was transferred to the hospital.</p> <p>The medical record indicated Resident #60 was transferred to the hospital on 1/3/26 and returned to the facility on 1/13/26.</p> <p>The medical record was reviewed and there was no documentation that Resident # 60 or the RR received written notification of the reason for her transfer/discharge to the hospital or a copy of the bed hold policy.</p> <p>An interview was conducted with Resident #60's RR on 1/30/26 at 2:34 PM. The RR stated she had not received written notification of transfer/discharge or a copy of the bed hold policy when Resident #60 went to the hospital.</p> <p>An interview was conducted with the Social Worker on 1/30/26 at 3:50 PM who revealed the Business Office Manager was responsible for providing residents and the RR with copies of the bed hold policy when a resident was transferred to the hospital. The Social Worker further stated that she was not aware that she was to notify the resident and resident RR in writing of transfer/discharge to the hospital.</p> <p>An interview was conducted with the Business Office Manager on 1/30/26 at 4:00 PM. The Business Office Manager stated that she had access to the electronic medical record remotely and followed up with the resident or resident's RR within 24 hours of the</p>	F0628		

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F0628 SS = B	<p>Continued from page 7 resident being transferred to the hospital about the bed hold policy. The Business Office Manager stated a handwritten copy of the bed hold policy was sent to the resident or RR the next day after the resident was transferred to the hospital. The Business Office Manager stated she was not sure what happened with the bed hold policy for Resident #60. The Business Office Manager confirmed she could not locate evidence she had provided the bed hold policy for Resident #60's transfer to the hospital. The Business Office Manager stated she was not responsible for the written notification of transfer/discharge. She stated the Social Worker was responsible for written notification.</p> <p>During an interview with the Administrator on 1/30/26 at 4:28 PM, she stated the Social Worker was responsible for notifying the resident and Resident Representative in writing of transfer/discharge to the hospital. The Administrator further stated the Business Office Manager was responsible for making sure the bed hold policy was completed and mailed to the Resident Representative. The Administrator was unable to provide an explanation as to why the bed hold policy nor the transfer/discharge notice had not been sent for Resident #60.</p> <p>3. Resident #34 was admitted to the facility on 10/14/25.</p> <p>The quarterly MDS dated 1/17/26 revealed Resident #34 was cognitively intact.</p> <p>The medical record indicated Resident #34 was transferred to the hospital on 1/8/26.</p> <p>The medical record was reviewed and there was no documentation that Resident #34 or the RR received a copy of the bed hold policy.</p> <p>An interview was conducted with Resident #34's Representative on 1/30/26 at 8:52 AM. The RR stated she had not received a copy of the bed hold policy when Resident #34 was transferred to the hospital on 1/8/26. The RR stated she had coordinated Resident #34's surgery date with the Director of Nursing and knew that Resident #34 would be returning to the facility to the same bed afterwards. During the interview, Resident #34's RR stated she did receive written notification of</p>	F0628		

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F0628 SS = B	<p>Continued from page 8 the resident's transfer to the hospital.</p> <p>An interview was conducted with the Director of Nursing (DON) on 1/30/26 at 10:06 AM. The DON stated that the week that Resident #34 was transferred to the hospital the Business Office Manager was out of the office and the DON tried to help. The DON stated that she had communicated with the Resident Representative about Resident #34's upcoming surgery by email but she did not email the bed hold policy to Resident #34's Representative. The DON indicated she was not aware that the bed hold policy needed to be mailed to the RR.</p> <p>An interview was conducted with the Administrator on 01/30/2026 at 1:51 PM. The Administrator stated that the Business Office Manager was responsible for making sure the bed hold policy was completed and mailed to the Residents' Representative. The Administrator was unable to explain what happened with the bed hold policy since the Business Office Manager was out or why the bed hold form was not mailed to the RR.</p>	F0628		