

From: [Terri Phillips](#)
To: [Potter, Carol](#)
Subject: RE: Talking Points from Public Hearing July 16, 2010
Date: Tuesday, July 20, 2010 10:31:01 AM

Good Morning Carol--

Margaret Johnson, Vice Chair of Hospice & Palliative Care of Iredell spoke at the Public Hearing on July 16, 2010 in Greensboro delivering this message:

My name is Margaret Johnson and I have been involved with the Gordon Hospice House from the beginning when it was being built. I have served on the Board of Directors since and am aware of the cost to the organization to subsidize the unit when the beds were residential.

As an active board member, volunteer and someone who has worked with this hospice program for over 7 years, I want to express to you the importance of this unit and the great benefit it has brought to those we serve.

We have cared for an increasing number of patients each year at The Gordon Hospice House.

Our BOD and Community are committed to keep this unit operational and fiscally sound. In 2007, the unit required nearly \$600,000 from philanthropy and community support to keep it afloat. I am a realtor married to a physician, and I understand first hand how the downturn in the economy has impacted healthcare and the community. During the past year, that amount to subsidize the unit decreased significantly due to utilizing the beds as acute care and receiving the reimbursement needed to care for the acutely ill hospice patients.

We ask that you consider our request now as we add the 6 new, much needed beds, for General Inpatient and allow our healthcare team to provide compassionate care to those who need it most. Thank you.

Terri Phillips

Terri Phillips
President/CEO
Hospice & Palliative Care of Iredell County

704.873.4719
Fax: 704.872.1810

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From: Potter, Carol [mailto:carol.potter@dhhs.nc.gov]
Sent: Monday, July 19, 2010 5:23 PM
To: Terri Phillips
Subject: RE: Talking Points from Public Hearing July 16, 2010

Thanks! Even a summary will work - we just need something to put on our website. Carol

From: Terri Phillips [mailto:terrip@hoic.org]

Sent: Monday, July 19, 2010 5:00 PM
To: Potter, Carol
Subject: RE: Talking Points from Public Hearing July 16, 2010

I will see her at our board meeting and ask her

Terri Phillips

Terri Phillips
President/CEO
Hospice & Palliative Care of Iredell County

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From: Potter, Carol [mailto:carol.potter@dhhs.nc.gov]
Sent: Monday, July 19, 2010 4:56 PM
To: Terri Phillips
Subject: RE: Talking Points from Public Hearing July 16, 2010

Thank you, Terri. I realized, too, that I did not get a copy of comments from Margaret Johnson. Can I reach her at the number listed below your name, or is there a better way to be in touch with her?
thanks - Carol

From: Terri Phillips [mailto:terrip@hoic.org]
Sent: Monday, July 19, 2010 2:57 PM
To: Potter, Carol
Subject: RE: Talking Points from Public Hearing July 16, 2010

yes--although there are a couple statements from the talking points that carried over so I am attaching and now there is a page 6, so the last page is clean;

Terri Phillips

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President/CEO
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From: Potter, Carol [mailto:carol.potter@dhhs.nc.gov]
Sent: Monday, July 19, 2010 2:34 PM
To: Terri Phillips

Subject: RE: Talking Points from Public Hearing July 16, 2010

Hi Terri,

It was so nice to meet you at the hearing on Friday! I converted what you sent me to Word 2003, then to the attached pdf file. I wanted to make sure it converted properly. Also, is page 5 the same as the handout you had on Friday? We post on our website all petitions and comments we receive, so if the handout from Friday is different, we will post it as well as the document you just sent.

thanks!
Carol

From: Terri Phillips [mailto:terrip@hoic.org]
Sent: Monday, July 19, 2010 2:14 PM
To: Potter, Carol
Cc: Nancy M. Lane
Subject: Talking Points from Public Hearing July 16, 2010

Hello Carol,

Thank you for the opportunity to speak last Friday in Greensboro.
Please contact me should you have any questions,

Best regards,

Terri Phillips

Terri Phillips
President/CEO
Hospice & Palliative Care of Iredell County

704.873.4719
Fax: 704.872.1810

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