Facility Compliance Information

This page provides guidelines for a LME/MCO to follow if they want to request compliance information for a facility licensed by DHSR.

The compliance information is associated with a **_facility_**, not an entire agency or an individual associated with an agency or facility. The compliance information includes active and current actions; it does not include previous administrative actions. If a facility has no current or active administrative actions, they will have no findings listed. This _does not_ mean there are no deficiencies associated with this facility.

The compliance information is limited to the following:
- Active Type A or Imposed Type B
- Current Intent to Revoke: the Intent to Revoke is active and has not been rescinded
- Active Suspension of Admissions: the Suspension of Admissions has not been lifted
- Active Summary Suspension: the Summary Suspension was issued and has not been lifted.
- Active Notice of Revocation: the Notice of Revocation is current, and may be in appeal.
- Revocation in Effect: a Notice of Revocation was issued and the final outcome is that the license for this facility has been revoked and is no longer active.

Compliance Information Request Process

LME/MCO employee requesting compliance information submits an e-mail using the following format:
To: Pam.Pridgen@dhhs.nc.gov
Cc: Wendy.Boone@dhhs.nc.gov
Subject: Facility Compliance Information Request

LME/MCO employee submitting the request includes in the body of the e-mail, the following information:
- Facility Name
- Facility Address
- Facility Mental Health License (MHL) number
- Facility Licensee Name
- Name and fax number of the LME/MCO employee who should receive the Compliance Information.

DHSR employee:
- Reviews the facility's file for any current and active administrative actions.
- Fills out the compliance information form
- _Faxes_ a copy of the compliance information to the contact information provided by the LME/MCO employee submitting the request.