

North Carolina Department of Health and Human Services Division of Health Service Regulation

Pat McCrory Governor Richard O. Brajer Secretary

Mark Payne Assistant Secretary for Audit and Health Service Regulation

May 16, 2016

Rachel Hales, CAO A Preferred Women's Health Center 3320 Latrobe Drive Charlotte, NC 28211

RE: NC State Recertification Survey

Dear Ms. Hales:

Thank you and your staff for the assistance and cooperation extended to the Acute Care team during the State Licensure Survey conducted April 26, 2016 through April 27, 2016. The purpose of conducting the survey was to evaluate the facility's compliance with the North Carolina Rules for Certification of Clinics for Abortions.

As discussed in the exit conference, there were no deficiencies cited as a result of the survey.

Should you have questions concerning the investigation, please do not hesitate to call me at (919) 855-4620.

Sincerely,

Robin M. Pelland RN, MN

Outhin Marty Rd

Nurse Consultant

Acute and Home Care Licensure and Certification Section

