



DEPARTMENT OF HEALTH AND HUMAN SERVICES
DIVISION OF HEALTH SERVICE REGULATION

ROY COOPER
GOVERNOR

MANDY COHEN, MD, MPH
SECRETARY

MARK PAYNE
DIRECTOR

October 28, 2019

Tammy Chalmers, CEO
Hallmark Womens Clinic
491 N Cleveland Ave
27101
Re: Recertification Survey

Dear Ms. Chalmers

Thank you and your staff for the assistance and cooperation extended during the licensure survey at Hallmark Womens Clinic in Winston Salem. The investigation was conducted in order to determine the facility's compliance with the State Rules for Certifications of Clinics for Abortion.

As discussed in the exit conference standard level deficiencies were identified with respect to 10A NCAC 14E.0310 Emergency Back-Up Services.

Enclosed please find the State Form, "Statement of Deficiencies and Plan of Correction," containing the cited deficiencies. A plan of correction for the deficiencies may be submitted and should include the following:

- (a) A description of the corrective action(s) and the systems that have been or will be implemented to correct the deficiency.
- (b) A description of the monitoring system that has been or will be implemented including the person(s) responsible for the monitoring to assure compliance; and
- (c) The date by which all corrective actions will be completed and the monitoring system will be in place (the date should be no later than 60 days from the date of the survey and should be indicated in the right-hand column).

An **original** of the enclosed State Form, with the plan of correction added, **must be returned to this office, SIGNED AND DATED, WITHIN 10 CALENDAR DAYS OF RECEIPT. We are unable to accept e-mailed or faxed reports at this time.** A response will be sent ONLY if the plan of correction is not approved. Please retain a copy for your files. If you have any questions, please feel free to contact me by calling (919) 855-4620.

Sincerely,

Joyce Spinicchia, RN
Nurse Consultant
Acute and Home Care Licensure and Certification Section
Enclosures: State Form

ACUTE AND HOME CARE LICENSURE AND CERTIFICATION SECTION

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