

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION	(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: ab0015	(X2) MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING: _____	(X3) DATE SURVEY COMPLETED 12/21/2023
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NAME OF PROVIDER OR SUPPLIER
A WOMAN'S CHOICE OF GREENSBORO

STREET ADDRESS, CITY, STATE, ZIP CODE
**2425 RANDLEMAN RD
GREENSBORO, NC 27406**

*DMK
TR Accepted
6/13/24*

(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETE DATE
E 139	<p>.0305(C) Medical Records</p> <p>10A-14E .0305 (c) (c) If Rh is negative, the significance shall be explained to the patient and so recorded. The patient in writing may reject Rh immunoglobulin. A written record of the patient's decision shall be a permanent part of her medical record.</p> <p>This Rule is not met as evidenced by: Based on medical record review, and staff interviews, the facility staff failed to document administration or a plan to get Rhogam for an Rh-negative patient whom requested Rhogam administration after a surgical abortion procedure for 1 of 1 Rh negative patient medical record reviewed (Patient #20).</p> <p>The findings include:</p> <p>Review on 12/21/2023 of the medical record for Patient #20 revealed a 43-year-old female had a pre-procedure appointment on 10/16/2023. Patient #20 signed a consent to receive a Rhogam injection on 10/16/2023. Patient #20 had a surgical abortion procedure on 10/19/2023 at 6 (six) weeks 1 (one) day gestation (period of time developing inside the womb between conception and birth). There was no documentation Rhogam was administered to Patient #20 and no documentation of discussion or plan for Patient #20 to get Rhogam.</p> <p>On 12/21/2023 at 1700 the Clinic Manager reported that Registered Nurse #2 was not available for interview.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified</p>	E 139	<p>Rh Factor will be documented in the patients chart. When patient is documented as Rh negative, there will be documentation of patients response of opt-in or decline for Rhogam. Patients response will be in the patients chart. In addition to documenting in the patients chart the information will be documented in the Rhogam Log for all Rhogams given.</p>	

Division of Health Service Regulation
LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

Julia 6-12-24

(X6) DATE

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E 139	Continued From page 1 in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed.	E 139		
E 154	<p>.0309(C) Laboratory Services</p> <p>10A-14E .0309 (c) Each patient shall have the following performed and a record of the results placed in the patient's medical record prior to the abortion:</p> <p>(1) pregnancy testing, except when a positive diagnosis of pregnancy has been established by ultrasound;</p> <p>(2) anemia testing (hemoglobin or hematocrit); and</p> <p>(3) Rh factor testing.</p> <p>This Rule is not met as evidenced by: Based on state statute, policy review, medical record review, and staff interviews the facility staff failed to perform and document Rh testing for 10 of 20 sampled abortion patient medical records reviewed. (Patients #1, #2, #3, #4, #5, #6, #11, #12, #14, and #15).</p> <p>The findings include:</p> <p>Review of the State statute 10A NCAC 13S .0325 LABORATORY SERVICES, Emergency Rule Eff. (effective) 11/14/2023 revealed "... Each patient shall have the following performed and a record of the results place in the patient's medical record prior to the abortion: ... Rh factor testing ..."</p> <p>Review on 12/21/2023 of the facility policy not titled and not dated revealed "Change in Policy</p>	E 154	<p>Our physicians recommended to stop Rh testing for 1st tri patients, as they agreed it was not medically necessary.</p> <p>A woman's choice leadership team was reviewing state regulations and due to an over site on the part of A woman's choice when doing this review of DHHS Rh typing regulations it was reinstated 2/14/2024.</p> <p>Any qualifying medical staff (CNA, CMA, RN, MD) will perform testing and/or education.</p> <p>All qualified medical staff (CNA, CMA, RN, MD) under goes training thru AWC & NAF, which includes video and hands on training.</p> <p><i>AK 6-12-24</i></p>	

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E 154	<p>Continued From page 2</p> <p>for RH Testing and Rhogam administration: As based on Scientific evidence and NAF (National Abortion Federation) standards, RH testing and Rhogam is not necessary in the first trimester of pregnancy. (Corporate initials) NC (North Carolina) will no longer be offering RH testing or the administration of Rhogam during the first trimester of pregnancy. Effective: July 01, 2023 ... (MD #1 Name), MD; (Corporate initials) Lab Director"</p> <p>1. Review on 12/21/2023 of the medical record for Patient #1 revealed a 31-year-old female had a pre-procedure appointment for on 12/14/2023 that included hemoglobin and an ultrasound. Patient #1 had a surgical abortion procedure performed on 12/18/2023. Review revealed Rh testing was not performed or offered to Patient #1.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>2. Review on 12/21/2023 of the medical record for Patient #2 revealed a 25-year-old female had a pre-procedure appointment for on 11/27/2023</p>	E 154		

[Signature] 6.12.24

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E 154	<p>Continued From page 3</p> <p>that included hemoglobin and an ultrasound. Patient #2 had a surgical abortion procedure performed on 12/01/2023. Review revealed Rh testing was not performed or offered to Patient #2.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>3. Review on 12/21/2023 of the medical record for Patient #3 revealed a 35-year-old female had a pre-procedure appointment for on 12/16/2023 that included hemoglobin and an ultrasound. Patient #3 had a surgical abortion procedure performed on 12/19/2023. Review revealed Rh testing was not performed or offered to Patient #3.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p>	E 154		12.21

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E 154	Continued From page 4 Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam. 4. Review on 12/21/2023 of the medical record for Patient #4 revealed a 27-year-old female had a pre-procedure appointment for on 12/05/2023 that included hemoglobin and an ultrasound. Patient #4 had a surgical abortion procedure performed on 12/09/2023. Review revealed Rh testing was not performed or offered to Patient #4. Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing. Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam. 5. Review on 12/21/2023 of the medical record for Patient #5 revealed a 23-year-old female had a pre-procedure appointment for on 11/27/2023 that included hemoglobin and an ultrasound. Patient #5 had a surgical abortion procedure	E 154		

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E 154	<p>Continued From page 5</p> <p>performed on 12/02/2023. Review revealed Rh testing was not performed or offered to Patient #5.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>6. Review on 12/21/2023 of the medical record for Patient #6 revealed a 20-year-old female had a pre-procedure appointment for on 11/28/2023 that included hemoglobin and an ultrasound. Patient #6 had a surgical abortion procedure performed on 12/08/2023. Review revealed Rh testing was not performed or offered to Patient #6.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic</p>	E 154		

[Handwritten Signature] 6-12-24

Division of Health Service Regulation

STATEMENT OF DEFICIENCIES
AND PLAN OF CORRECTION

(X1) PROVIDER/SUPPLIER/CLIA
IDENTIFICATION NUMBER:

ab0015

(X2) MULTIPLE CONSTRUCTION

A. BUILDING: _____

B. WING: _____

(X3) DATE SURVEY
COMPLETED


12/21/2023

NAME OF PROVIDER OR SUPPLIER

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E 154	<p>Continued From page 6</p> <p>Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>7. Review on 12/21/2023 of the medical record for Patient #11 revealed a 34-year-old female had a pre-procedure appointment for on 11/14/2023 that included hemoglobin and an ultrasound. Patient #11 had a surgical abortion procedure performed on 11/18/2023. Review revealed Rh testing was not performed or offered to Patient #11.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>8. Review on 12/21/2023 of the medical record for Patient #12 revealed a 16-year-old female had a pre-procedure appointment for on 11/14/2023 that included hemoglobin and an ultrasound. Patient #12 had a surgical abortion procedure performed on 12/17/2023. Review revealed Rh testing was not performed or offered to Patient</p>	E 154		

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E 154	<p>Continued From page 7</p> <p>#12.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>9. Review on 12/21/2023 of the medical record for Patient #14 revealed a 24-year-old female had a pre-procedure appointment for on 11/17/2023 that included hemoglobin and an ultrasound. Patient #14 had a surgical abortion procedure performed on 11/20/2023. Review revealed Rh testing was not performed or offered to Patient #14.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the</p>	E 154		

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6.12.24

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E 154	<p>Continued From page 8</p> <p>clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p> <p>10. Review on 12/21/2023 of the medical record for Patient #15 revealed a 23-year-old female had a pre-procedure appointment for on 11/18/2023 that included hemoglobin and an ultrasound. Patient #15 had a surgical abortion procedure performed on 11/21/2023. Review revealed Rh testing was not performed or offered to Patient #15.</p> <p>Interview on 12/21/2023 at 1527 with Medical Doctor (MD) #1 revealed she was Board Certified in Obstetrics and Gynecology. Interview revealed the fetal marrow does not make its own blood until after 12 weeks and Rhogam would not be needed. "It was wasting resources to Rh test and to give Rhogam prior to the 12 weeks." Interview revealed NAF supported not performing testing.</p> <p>Interview on 12/21/2023 at 1020 with the Clinic Manager revealed the clinic does not perform Rh testing. The policy changed in July 2023 and the clinic no longer had to perform the Rh test per NAF guidelines. Rhogam is not given in the clinic. The clinic does not have supplies for Rh testing and does not have any Rhogam.</p>	E 154		

[Signature] 6.12.24

A WOMAN'S CHOICE, INC.

CHARLOTTE, NC
GREENSBORO, NC
RALEIGH, NC
JACKSONVILLE, FL
DANVILLE, VA

CONSENT TO ULTRASOUND EXAMINATION

I am consenting to an ultrasound at A Woman's Choice. The purpose of this exam is to verify and date a pregnancy. I understand that no further conclusions will be made based on the ultrasound performed here. The ultrasound performed today will not be used to identify gender, diagnose fetal anomalies, or rule out ectopic pregnancy. I have been informed that findings related to the ultrasound can be subject to a plus/minus variation of 10 to 14 days.

First Day of your last period: ____/____/____

Additionally, I **DO** or **DO NOT** (circle one) wish to see a live image of the ultrasound and hear an explanation of the findings.

*AWC ultrasound machines are not equipped with audio functions.

Explanation given by: _____

Date: _____

Patient Name: _____

DOB: _____

Patient Signature: _____

DATE: _____

LABORATORY - AWC STAFF

Pregnancy Test

Urine Sensitive: POS NEG

Blood Tests:

Hgb/Hematocrit _____ Time _____

Rh Factor: POS NEG

- I accept an injection of Rhogam.
- I decline an injection of Rhogam.

Patient Signature: _____ Date: _____

Physical Exam/Vital Signs

BP _____ Temp _____ Respirations _____ Pulse _____

Weight _____ BMI _____

Tech Name: _____

MD Signature: _____

Policy for Administering Rh Testing

Testing a patient's Rh factor requires the need for an Anti-D blend ALBA clone. This Reagent should be stored between 2-8°C/35-46F. Before using the reagent for testing the reagent should be between 20-24°C/68-75°F. A control must be done daily before performing this test. This is achieved by testing cells known to be negative and positive for the relevant antigen. Test reagent by using confirmed Positive and Negative blood specimens. Once it is determined that the Anti-D blend ALBA clone is effective it may be used to test patients' blood.

Procedure for testing

The patient will have a seat in the lab at the blood collecting station. The medical staff is to place one drop of Anti-D on a glass slide. Using a lancet, prick the patient's finger to obtain a sample of the red blood cells to be tested. Add one drop of blood to the one drop of reagent that is already on the glass slide. Lift the slide up to the light and rock back and forth for 30 seconds and let incubate (rest) for 2-5 minutes to receive your results.

The test results may be interpreted immediately upon completion of the test. Agglutination (grains) of the reactants means the sample is Rh+ (positive) no agglutination (smooth) of the reactants means the blood sample is Rh-negative. The results are to be recorded on the AB lab sheet in the section for Rh as well as on the patient's chart in the area marked Rh. Negative results are to be recorded with a RED pen on both forms (AB lab sheet and patient chart).

If the patient is Rh-negative, a Rh- sticker is to be placed on the chart and the patient is to be given a handout explaining what it means to be Rh-negative and the effect it has on her visit today and for future pregnancies. If the patient declines the RhoGAM injection it must be documented, and the patient must sign a refusal form.

Medical Staff (CNA,CMA,RN,MD) will provide RH testing and education to each patient on the date of the required 72-hour consultation, patients may also provide documentation of RH factor to AWC, or if a patient receives their 72-hour consultation outside of AWC they will be provided RH testing and education on the day the abortion is provided at AWC.

All testing will be monitored by AWC's designated supervisor.

RH testing resumed on 2/14/2024.

The “Rh Factor” and RhoGAM injection

RhoGAM: Rho(D) immune globulin, an injectable drug that is used to protect an Rh+ fetus from antibodies in an Rh- pregnant person’s blood. This injection is given after your abortion and will be given each time you have an abortion, miscarriage, or childbirth to protect your NEXT pregnancy.

The term “Rh” refers to a particular protein, the Rh factor, that sits on the surface of red blood cells (the surfaces of all cells are dotted with some protein or another). About 85 percent of the population carries the Rh-factor protein on their cells. That makes them Rh-positive. Some people, like you, don't have the protein and are Rh-negative.

Does it make any difference in your daily life?

Not in the slightest. But when you're pregnant, your Rh status can matter. That's because your immune system, which monitors your body and bloodstream for foreign cells, recognizes invaders based on the proteins they carry on their surfaces. When cells are littered with proteins that are unfamiliar to the immune system, your body will eye those cells more carefully, and, perhaps, attack and destroy them. To your Rh-negative immune system, then, Rh-positive cells look suspicious — even if they belong to your fetus. The situation is called Rh incompatibility.

How and when does this incompatibility issue create problems?

Usually not during the pregnancy, because the maternal and fetal blood systems are separate. But in certain cases, a small amount of the fetus' blood can mix with yours. Drops of the fetus's blood — with those Rh-positive cells — can get into your body, and your immune system will begin to mount an attack. And now that your immune system is ratcheted up and ready to assail Rh-positive cells, it will do so from now on — including during any future pregnancy with another Rh-positive fetus, which could lead to anemia, jaundice, or hemolytic disease.

That's where RhoGAM comes in.

The vaccine-like compound, also known as Rh-immune globulin, is a blood product that can stop your immune system from attacking Rh-positive cells. When an Rh incompatibility is identified, RhoGAM will be given, as a shot, after each pregnancy.

Are there side effects?

Reactions are infrequent and mild and are generally confined to the injection site as soreness or tenderness. Occasionally, a patient may develop a low-grade fever. Allergic reactions are not expected.

Please share your blood type with your reproductive health provider in future pregnancies.

Online Course Rh Testing

9m

View



Overview Lessons

COURSE DESCRIPTION: This module takes approximately 1 hour to complete and reviews the Rh system, the importance of Rh testing, and how to test Rh type and provide Rh immune globulin to patients who are Rh-negative.

By the end of this module, you should be able to 1.) Explain why patients need to have Rh testing 2.) Demonstrate how to run and interpret a basic Rh test and 3.) Provide Rh immune globulin to patients who are Rh negative.

Provider approved by the California Board of Registered Nursing, Provider Number 15489, for 1 contact hour.

This course was originally published on December 18, 2017 and updated November 1, 2023. This enduring material is valid through November 1, 2026.

Read less

Expiry Date

November 1, 2026 12:00 AM



A WOMAN'S CHOICE, INC.

CHARLOTTE, NC
GREENSBORO, NC
RALEIGH, NC
JACKSONVILLE, FL
DANVILLE, VA

We honor your blood and your choices

Rh Testing Policy and Procedure

When patients arrive in lab CAN/MA will prick patients' finger with lancet. One drop of Albaclone Anti-D reagent placed on glass slide followed by one drop of the patients' blood. Slide will then be mixed well by rocking the slide for approximately 30 seconds. Test must incubate for 2-5 minutes using a timer at 18°C-24°C (room temperature) with occasional rocking. Patient's results must be documented on the chart and lab sheet before she leaves the lab.

Anti-D reagent will be stored at 2°-8° (c)

Abnormal results must be circled in red, and MD/RN must be notified. If test is inoperable, testing will be suspended.

Positive/ Negative Controls (Blood Samples)

Positive/ Negative samples must be drawn every 30 days.

1. Purple top must be labeled as such: date drawn, drawn by (initials), lot # (DOB of donor), expiration date (30 days from drawn date) Negative – (red).

THIS SHOULD ALSO BE PLACED ON RH CONTROL LOG SHEET LOCATED IN THE LAB BOOK.

Testing Anti-D is a daily process. Make sure after testing the Anti-D with the controls, results are placed on the lab sheet before clinic begins.

2. If different donors are needed to provide blood samples for testing, make sure this person has proof of blood type (red cross card). Make a copy and place in lab book.
3. If any errors are made, please notify office manager/ lab director so it can be notated in Quality Assurance.

Policy for Administering Rh Testing

Testing a patient's Rh factor requires the need for an Anti-D blend ALBA clone. This Reagent should be stored between 2-8°C/35-46F. Before using the reagent for testing the reagent should be between 20-24°C/68-75°F. A control must be done daily before performing this test. This is achieved by testing cells known to be negative and positive for the relevant antigen. Test reagent by using confirmed Positive and Negative blood specimens. Once it is determined that the Anti-D blend ALBA clone is effective it may be used to test patients' blood.

Procedure for testing

The patient will have a seat in the lab at the blood collecting station. The medical staff is to place one drop of Anti-D on a glass slide. Using a lancet, prick the patient's finger to obtain a sample of the red blood cells to be tested. Add one drop of blood to the one drop of reagent that is already on the glass slide. Lift the slide up to the light and rock back and forth for 30 seconds and let incubate (rest) for 5 minutes to receive your results.

The test results may be interpreted immediately upon completion of the test. Agglutination (grains) of the reactants means the sample is Rh+ (positive) no agglutination (smooth) of the reactants means the blood sample is Rh-negative. The results are to be recorded on the AB lab sheet in the section for Rh as well as on the patient's chart in the area marked Rh. Negative results are to be recorded with a RED pen on both forms (AB lab sheet and patient chart).

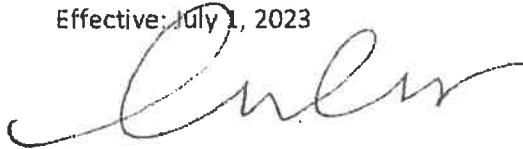
If the patient is Rh-negative, a Rh- sticker is to be placed on the chart and the patient is to be given a handout explaining what it means to be Rh-negative and the effect it has on her visit today and for future pregnancies. If the patient declines the RhoGAM injection it must be documented, and the patient must sign a refusal form.

WOMAN'S CHOICE INC.

Change in Policy for RH Testing and Rhogam administration:

As based on Scientific evidence and NAF (National Abortion Federation) standards, RH testing and Rhogam is not necessary in the first trimester of pregnancy. AWC NC will no longer be offering RH testing or the administration of Rhogam during the first trimester of pregnancy.

Effective: July 1, 2023



Chelsea Ward MD
AWC Lab Director



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor
KODY H. KINSLEY • Secretary
MARK PAYNE • Director, Division of Health Service Regulation

Via Electronic Mail to
samantham@awomanschoiceinc.com

February 19, 2024

Samantha Matthews, Greensboro Clinic Manager
A Woman's Choice Of Greensboro
2425 Randleman Rd
Greensboro, NC 27406

Re: State Licensure Survey and Complaint Investigation NC00199923

Dear Ms. Matthews,

Thank you and your staff for the assistance and cooperation extended during the state licensure survey at A Woman's Choice Of Greensboro in Greensboro, NC conducted December 21, 2023. The survey was conducted in order to determine the facility's compliance with the North Carolina Rules for Licensing Abortion Clinics. As discussed at the exit conference, state licensure deficiencies were identified with respect to 10A NCAC 13S .0305 Medical Records and 10A NCAC 13S .0325 Laboratory Services.

Enclosed please find State Form, "Statement of Deficiencies and Plan of Correction," containing the cited deficiencies. A plan of correction for the deficiencies may be submitted and should include the following:

- *The plan of correcting the specific deficiency. The plan should address the processes that lead to the deficiency cited;*
- *The procedure for implementing the acceptable plan of correction for the specific deficiency cited;*
- *The monitoring procedure to ensure that the plan of correction is effective and that specific deficiency cited remains corrected and/or in compliance with the regulatory requirements;*
- *The title of the person responsible for implementing the acceptable plan of correction.*
- *The date by which all corrective action will be completed and the monitoring system will be in place (the date should be no later than 60 days from the date of the survey and should be indicated in the right-hand column.)*

An **original** of the enclosed form CMS 2567, with the plan of correction added, **must be returned to this office, SIGNED AND DATED, WITHIN 10 CALENDAR DAYS OF RECEIPT. We are unable to accept e-mailed or faxed reports at this time.** A response will be sent ONLY if the plan of correction is not approved. Please retain a copy for your files. If you have any questions, please feel free to contact me by calling (919) 855-4620.

Sincerely,

Tonya Oakley, RN

Tonya Oakley, RN
NurseConsultant
Acute and Home Care Licensure and Certification Section

Enclosures: State Form - Statement of Deficiencies

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

LOCATION: 1205 Umstead Drive, Lineberger Building, Raleigh, NC 27603
MAILING ADDRESS: 2712 Mail Service Center, Raleigh, NC 27699-2712
www.ncdhhs.gov/dhsr/ • TEL: 919-855-4620 • FAX: 919-715-3073

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