



NC DEPARTMENT OF
**HEALTH AND
HUMAN SERVICES**

ROY COOPER • Governor

KODY H. KINSLEY • Secretary

MARK PAYNE • Director, Division of Health Service Regulation

Via Electronic Mail to
chaless@apwhc.com

January 10, 2024

Calla Hales, CEO
A Preferred Women's Health Center
3320 Latrobe Drive
Charlotte, NC 28211

RE: State Licensure Survey and Complaint Investigation NC00208478

Dear Ms. Hales:

Thank you and your staff for the assistance and cooperation extended to the Acute Care team during the State Licensure Survey and Complaint Investigation conducted January 10, 2024. The purpose of conducting the survey was to evaluate the facility's compliance with the North Carolina Rules for Licensing Abortion Clinic.

As discussed in the exit conference, there were no deficiencies cited as a result of the survey. The new license is enclosed. Please note that the license will expire annually and should be posted in a public place.

Should you have questions concerning the investigation, please do not hesitate to call me at (919) 855-4620.

Sincerely,

Tonya Oakley, RN

Tonya Oakley, RN
Nurse Consultant
Acute and Home Care Licensure and Certification Section

NC DEPARTMENT OF HEALTH AND HUMAN SERVICES • DIVISION OF HEALTH SERVICE REGULATION

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