

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345237	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 5/20/2015
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NAME OF PROVIDER OR SUPPLIER BARBOUR COURT NURSING AND REHABILITATIO	STREET ADDRESS, CITY, STATE, ZIP CODE 515 BARBOUR ROAD SMITHFIELD, NC
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F 253	<p>483.15(h)(2) HOUSEKEEPING & MAINTENANCE SERVICES</p> <p>The facility must provide housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior.</p> <p>This REQUIREMENT is not met as evidenced by: The facility failed to replace missing control knobs on the air conditioner / heating unit for 2 of 2 residents (Resident # 163 and Resident # 136). Findings include:</p> <p>1. On 5/20/15 at 9:10 AM, observations of the air conditioning (ac)/heating unit in room 112 revealed the knobs used to adjust the room temperature and the fan speed were missing.</p> <p>During an interview on 5/20/15 at 9:15 AM, Resident # 163 stated the room temperature was comfortable at the time using portable fans in the room which were left on all the time. Resident # 163 stated, "But it's likely to get hotter and we have to call somebody in here everytime we want the temperature adjusted." Resident # 163 stated when she and roommate Resident # 136 needed the temperature adjusted, a maintenance man came with a pair of pliers to adjust the temperature. Resident # 163 stated, "Then if it gets too cold, or too hot, or we're ready for it to be changed, they have to call him to come back and do it again and we have to wait."</p> <p>During an interview on 5/20/15 at 10:22 AM, the Maintenance Director observed the knobs were missing on the ac/heating unit in room 112. The Maintenance Director stated he was not aware of the missing knobs, it must have been his assistant adjusting the room temperature with the pliers. The Maintenance Director stated the knobs could be ordered and replaced.</p> <p>During an interview on 5/20/15 at 10:32 AM, the Maintenance Assistant stated he has adjusted the room temperature in room 112 using a pair of pliers for the missing knobs. The Maintenance Director stated, "The knobs were on there at one time but I can't tell you how long they have been missing. They have not been ordered."</p> <p>During an interview on 5/20/15 at 10:45 AM, Resident # 163 stated she had been in the room for 2 years and had not seen knobs on the ac/heating unit. The roommate, Resident # 136, stated "I've never seen knobs on the unit and I've been in this room 6 years, but they are on there now." Observation on 5/20/15 at 10: 50 AM revealed two knobs had been placed on the unit.</p> <p>During an interview on 5/20/15 at 4:25 PM, the Administraor stated her expectation was that any mechanical parts would be replaced and any repairs to equipment would be made promptly.</p>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

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