

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 10/27/2016  
FORM APPROVED  
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER:  <b>345096</b>	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____  B. WING _____		(X3) DATE SURVEY COMPLETED  <b>C</b> <b>10/06/2016</b>
NAME OF PROVIDER OR SUPPLIER  <b>HUNTERSVILLE OAKS</b>			STREET ADDRESS, CITY, STATE, ZIP CODE <b>12019 VERHOEFF DRIVE</b> <b>HUNTERSVILLE, NC 28078</b>		
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE	
F 309 SS=D	<p>483.25 PROVIDE CARE/SERVICES FOR HIGHEST WELL BEING</p> <p>Each resident must receive and the facility must provide the necessary care and services to attain or maintain the highest practicable physical, mental, and psychosocial well-being, in accordance with the comprehensive assessment and plan of care.</p> <p>This REQUIREMENT is not met as evidenced by: Based on observations, record review, family and staff interviews the facility failed to follow a physician order to change a peripherally inserted central catheter (PICC) line dressing weekly for 1 of 1 sampled resident (Resident #286).</p> <p>The findings included:</p> <p>Resident #286 was admitted to the facility on 09/01/16 with diagnoses that included lactobacillus native mitral value endocarditis, bacteremia, and urinary tract infection. Review of the most recent comprehensive Minimum Data Set (MDS) dated 09/08/16 indicated that Resident #286 was moderately cognitively impaired for daily decision making and had no behaviors. The MDS also indicated that Resident #286 required extensive to total assistance with all aspects of activities of daily living (ADL). The MDS further indicated that Resident #286 was receiving intravenous (IV) medications.</p> <p>Review of physician admission orders dated 09/01/16 read change biopatch and dressing every 7 days and as needed if dressing becomes compromised.</p>	F 309			

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

Any deficiency statement ending with an asterisk (\*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 309	<p>Continued From page 1</p> <p>Review of Medication Administration Record (MAR) dated 09/01/16 through 09/30/16 read change biopatch every 7 days and as needed if dressing becomes compromised. It was blocked off to be completed on 2nd shift weekly on 09/07/16, 09/14/16, 09/21/16, and 09/28/16. There are initials indicating the dressing changed was completed on 09/07/16 and 09/28/16 but none for 09/14/16 or 09/21/16.</p> <p>Review of MAR dated 10/01/16 through 10/31/16 read change biopatch and dressing every 7 days and as needed if dressing becomes compromised. It was blocked off to be completed on 10/05/16, 10/12/16, 10/19/16, and 10/26/16. No indication that the dressing was completed on second shift on 10/05/16 was evident on the MAR.</p> <p>Review of consultation record dated 09/23/16 from Resident #286's infectious disease doctor read in part that Resident #286 was doing well with normal white blood count. The plan read continue Ampicillin 2 grams IV every 4 hours until 10/15/16, change PICC line dressing weekly, remove PICC and discontinue Ampicillin on 10/15/16, and follow up as needed.</p> <p>During an observation and interview with Resident #286 and her family on 10/05/16 at 10:21 AM revealed that they took care of Resident #286 at home and she was only at the facility to receive IV medications that they could not do at home. The family reported that as soon as the IV medications were complete they would be returning home with Resident #286. Resident #286 was observed lying in bed in a short sleeve shirt and her PICC line was observed in the right</p>	F 309			

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F 309	<p>Continued From page 2</p> <p>upper arm and was covered with a transparent dressing and contained no date as to when it had been changed. Resident #286's family stated they stay with the resident around the clock and the staff was not changing the PICC line dressing weekly like the doctor ordered. The family further stated they had just seen Resident #286's infectious disease doctor and she stated that the resident was doing well and the PICC line should be discontinued on 10/15/16 after completing the IV medication.</p> <p>During an observation and interview with Resident #286 and her family on 10/06/16 at 9:21 AM revealed that Resident #286 was lying in bed dressed in a short sleeve shirt and her PICC line was visible in the right arm with what appeared to be the same transparent dressing in place that contained no date as to when it had been changed. Resident #286 family stated that no one had changed her dressing yesterday on 2nd shift like they were supposed to.</p> <p>Interview with Nurse #1 on 10/06/16 at 4:49 PM revealed that she had worked 2nd shift with Resident #286 on 10/05/16 and confirmed that she had not changed her PICC line dressing and could not remember if it was scheduled to be changed on 10/05/16 or not. Nurse #1 provided no reason why she did not change the PICC line dressing on 2nd shift on 10/05/16 as ordered.</p> <p>Attempts to interview Nurse #2 who was working on 09/14/16 on 2nd shift and was responsible for changing Resident #286's PICC line dressing was out of the country and unavailable per the Director of Nursing (DON).</p> <p>Attempts to interview Nurse #3 who was working</p>	F 309			

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F 309	Continued From page 3 on 09/21/16 on 2nd shift who was responsible for changing Resident #286's PICC line dressing were unsuccessful.  Interview with the DON on 10/06/16 at 4:22 PM revealed that she expected the staff to change PICC line dressings as ordered by the physician and document it in the medical record. The DON is unaware of any reason why the staff would not change the PICC line dressing and if it is not documented on the MAR or in the nurses notes then she assumes it was not completed as ordered.	F 309		