

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345010	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 9/1/2017
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NAME OF PROVIDER OR SUPPLIER COMPLETE CARE AT ASHEVILLE	STREET ADDRESS, CITY, STATE, ZIP CODE 500 BEAVERDAM ROAD ASHEVILLE, NC
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ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES
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F 157	<p>483.10(g)(14) NOTIFY OF CHANGES (INJURY/DECLINE/ROOM, ETC)</p> <p>(g)(14) Notification of Changes.</p> <p>(i) A facility must immediately inform the resident; consult with the resident's physician; and notify, consistent with his or her authority, the resident representative(s) when there is-</p> <p>(A) An accident involving the resident which results in injury and has the potential for requiring physician intervention;</p> <p>(B) A significant change in the resident's physical, mental, or psychosocial status (that is, a deterioration in health, mental, or psychosocial status in either life-threatening conditions or clinical complications);</p> <p>(C) A need to alter treatment significantly (that is, a need to discontinue an existing form of treatment due to adverse consequences, or to commence a new form of treatment); or</p> <p>(D) A decision to transfer or discharge the resident from the facility as specified in §483.15(c)(1)(ii).</p> <p>(ii) When making notification under paragraph (g)(14)(i) of this section, the facility must ensure that all pertinent information specified in §483.15(c)(2) is available and provided upon request to the physician.</p> <p>(iii) The facility must also promptly notify the resident and the resident representative, if any, when there is-</p> <p>(A) A change in room or roommate assignment as specified in §483.10(e)(6); or</p> <p>(B) A change in resident rights under Federal or State law or regulations as specified in paragraph (e)(10) of this section.</p> <p>(iv) The facility must record and periodically update the address (mailing and email) and phone number of the resident representative(s).</p> <p>This REQUIREMENT is not met as evidenced by: Based on interviews and record review, the facility failed to notify the legal guardian for 1 of 4 sampled residents(Resident # 1) of a change in treatment(medication strength reduction).</p> <p>The findings included:</p> <p>Review of medical records revealed Resident # 1 was admitted to the facility on 2/26/16 with diagnoses including Hypertension, Atrial Fibrillation, Asthma and Intellectual Disability. Her most recent quarterly Minimum Data Set(MDS) assessment dated 7/4/2017 assessed the resident as having long and short term memory deficits. The record also indicated a legal guardian had been appointed for the resident and should be notified of treatment changes and decisions.</p>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

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F 157	<p>Continued From Page 1</p> <p>Review of nursing and pharmacy notes and physician's orders revealed on 7/5/2017 the consulting pharmacist recommended a dose reduction in Xarelto, an anti-clotting medication, from 20 mg. daily to 15 mgs. daily. Records indicated the physician agreed on 7/18/17, and the reduced strength of 15 mg. was administered daily, beginning on 7/20/17. A nursing note dated 7/18/17 documented the strength change based on the pharmacy review, but did not indicate the guardian was notified of the medication change.</p> <p>Interview with the resident's legal guardian on 8/31/2017 at 10:30 AM revealed she was not aware of the reduction in Xarelto and was not notified of the medication change by the facility. The guardian further reported she was informed of the medication change by hospital staff when the resident was evaluated at a local emergency room after a behavioral incident on 8/20/2017.</p> <p>Interview on 9/1/2017 at 11 AM with the nursing staff who documented the physician's order to reduce the medication revealed she typically notified family or legal representatives when a change in medication occurred, but did not document the notification, so stated "I didn't notify the guardian."</p> <p>Interview with the Director of Nursing and Administrator on 9/1/2017 at 3 PM revealed family or legal guardians should be notified of any treatment changes, when they occur.</p>
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