

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345547	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 11/16/2018
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NAME OF PROVIDER OR SUPPLIER CAMDEN HEALTH AND REHABILITATION	STREET ADDRESS, CITY, STATE, ZIP CODE 1 MARITHE COURT GREENSBORO, NC
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F 623	<p>Notice Requirements Before Transfer/Discharge CFR(s): 483.15(c)(3)-(6)(8)</p> <p>§483.15(c)(3) Notice before transfer. Before a facility transfers or discharges a resident, the facility must-</p> <ul style="list-style-type: none"> (i) Notify the resident and the resident's representative(s) of the transfer or discharge and the reasons for the move in writing and in a language and manner they understand. The facility must send a copy of the notice to a representative of the Office of the State Long-Term Care Ombudsman. (ii) Record the reasons for the transfer or discharge in the resident's medical record in accordance with paragraph (c)(2) of this section; and (iii) Include in the notice the items described in paragraph (c)(5) of this section. <p>§483.15(c)(4) Timing of the notice.</p> <ul style="list-style-type: none"> (i) Except as specified in paragraphs (c)(4)(ii) and (c)(8) of this section, the notice of transfer or discharge required under this section must be made by the facility at least 30 days before the resident is transferred or discharged. (ii) Notice must be made as soon as practicable before transfer or discharge when- <ul style="list-style-type: none"> (A) The safety of individuals in the facility would be endangered under paragraph (c)(1)(i)(C) of this section; (B) The health of individuals in the facility would be endangered, under paragraph (c)(1)(i)(D) of this section; (C) The resident's health improves sufficiently to allow a more immediate transfer or discharge, under paragraph (c)(1)(i)(B) of this section; (D) An immediate transfer or discharge is required by the resident's urgent medical needs, under paragraph (c)(1)(i)(A) of this section; or (E) A resident has not resided in the facility for 30 days. <p>§483.15(c)(5) Contents of the notice. The written notice specified in paragraph (c)(3) of this section must include the following:</p> <ul style="list-style-type: none"> (i) The reason for transfer or discharge; (ii) The effective date of transfer or discharge; (iii) The location to which the resident is transferred or discharged; (iv) A statement of the resident's appeal rights, including the name, address (mailing and email), and telephone number of the entity which receives such requests; and information on how to obtain an appeal form and assistance in completing the form and submitting the appeal hearing request; (v) The name, address (mailing and email) and telephone number of the Office of the State Long-Term Care Ombudsman; (vi) For nursing facility residents with intellectual and developmental disabilities or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with developmental disabilities established under Part C of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (Pub. L. 106-402, codified at 42 U.S.C. 15001 et seq.); and (vii) For nursing facility residents with a mental disorder or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with a mental
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

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F 623	<p>Continued From Page 1</p> <p>disorder established under the Protection and Advocacy for Mentally Ill Individuals Act.</p> <p>§483.15(c)(6) Changes to the notice. If the information in the notice changes prior to effecting the transfer or discharge, the facility must update the recipients of the notice as soon as practicable once the updated information becomes available.</p> <p>§483.15(c)(8) Notice in advance of facility closure In the case of facility closure, the individual who is the administrator of the facility must provide written notification prior to the impending closure to the State Survey Agency, the Office of the State Long-Term Care Ombudsman, residents of the facility, and the resident representatives, as well as the plan for the transfer and adequate relocation of the residents, as required at § 483.70(l). This REQUIREMENT is not met as evidenced by: Based on resident and staff interviews and record review, the facility failed to provide the resident and resident representative a written notification for the reason for transfer to the hospital and failed to provide a copy of the notice to the Ombudsman for 1 of 2 residents (Resident #104) reviewed for hospitalization.</p> <p>Findings included:</p> <p>Resident #104 was admitted to the facility on 10/16/18 with diagnoses that included, in part, cerebrovascular accident and diabetes.</p> <p>A review of the most recent comprehensive minimum data set (MDS) assessment dated 10/23/18 revealed Resident #104 was cognitively intact.</p> <p>A review of the medical record revealed Resident #104's representative was a family member.</p> <p>A review of the medical record revealed Resident #104 was transferred to the hospital on 11/8/18 for a stroke evaluation. The resident returned to the facility on 11/12/18. No written notice of transfer was documented to have been provided to the resident, resident representative or Ombudsman.</p> <p>On 11/13/18 at 3:38 PM an interview was completed with Resident #104. She stated she went to the hospital on 11/8/18 after she suffered a stroke. She reported she had not received a transfer/discharge notice when she was sent to the hospital.</p> <p>On 11/15/18 at 11:38 AM an interview was completed with Nurse #1. She stated Resident #104 had a history of stroke. She said when she came to work the morning the resident transferred to the hospital, Resident #104 reported to her she had difficulty "getting her words out." Nurse #1 performed neuro-checks and after the nurse aide attempted to have Resident #104 stand and she was unable, Nurse #1 called the physician and obtained an order to have Resident #104 sent to the emergency room. Nurse #1 said that typically a medical form that included diagnoses, medications, vital signs and other pertinent medical information was sent with a resident when transferred to the hospital. She reported she had not sent a transfer/discharge notice with the resident to the hospital and was unaware she was required to send the notice whenever a resident transferred</p>
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F 623	<p>Continued From Page 2 to the hospital.</p> <p>On 11/15/18 at 11:48 AM an interview was completed with the Business Office Manager. She stated she thought the nurses contacted the resident representative when a resident transferred to the hospital. She said she typically sent a transfer/discharge notice when a resident was issued a 30 day notice of discharge or when a resident transferred to another facility but had not sent notices when a resident transferred to the hospital. She further stated she had not sent notification to the Ombudsman when a resident transferred to the hospital and said she was unaware notices were supposed to be sent to both the resident representative and Ombudsman.</p> <p>On 11/15/18 at 2:39 PM an interview was completed with Family Member #1. He stated the nurse called him when Resident #104 transferred to the hospital but had not received a transfer/discharge notice in the mail. He further stated if a notice was mailed it might have been sent to Resident #104's home address but he hadn't checked her mail in recent days.</p> <p>On 11/16/18 at 8:32 AM an interview was completed with the Ombudsman. She said the facility had not sent her any notices of residents who transferred to the hospital and stated the facility typically only sent notices to her office when they transferred a resident to another skilled nursing facility.</p> <p>On 11/16/18 at 4:02 PM an interview was completed with the Administrator. She stated there was a blank transfer/discharge notice on every chart that was supposed to be completed by the nursing staff when a resident was sent to the hospital. She said the nurse who sent Resident #104 to the hospital was new and likely unaware of the process for transfer/discharge notices. She stated she expected the nurse to send the transfer/discharge notice when a resident was sent to the hospital. The Administrator further stated she expected the Ombudsman be notified when residents were transferred to the hospital and said the Medical Records Director was supposed to have sent this information.</p> <p>On 11/16/18 at 4:20 PM an interview was completed with the Medical Records Director. She reported she was told that day of her responsibility to send notifications to the Ombudsman when a resident transferred/discharged to the hospital.</p>
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