

STATEMENT OF ISOLATED DEFICIENCIES WHICH CAUSE NO HARM WITH ONLY A POTENTIAL FOR MINIMAL HARM FOR SNFs AND NFs	PROVIDER # 345089	MULTIPLE CONSTRUCTION A. BUILDING: _____ B. WING _____	DATE SURVEY COMPLETE: 10/29/2018
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NAME OF PROVIDER OR SUPPLIER WALNUT COVE HEALTH AND REHABILITATION CENTER	STREET ADDRESS, CITY, STATE, ZIP CODE 511 WINDMILL STREET WALNUT COVE, NC
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ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES
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F 584	<p>Safe/Clean/Comfortable/Homelike Environment CFR(s): 483.10(i)(1)-(7)</p> <p>§483.10(i) Safe Environment. The resident has a right to a safe, clean, comfortable and homelike environment, including but not limited to receiving treatment and supports for daily living safely.</p> <p>The facility must provide-</p> <p>§483.10(i)(1) A safe, clean, comfortable, and homelike environment, allowing the resident to use his or her personal belongings to the extent possible. (i) This includes ensuring that the resident can receive care and services safely and that the physical layout of the facility maximizes resident independence and does not pose a safety risk. (ii) The facility shall exercise reasonable care for the protection of the resident's property from loss or theft.</p> <p>§483.10(i)(2) Housekeeping and maintenance services necessary to maintain a sanitary, orderly, and comfortable interior;</p> <p>§483.10(i)(3) Clean bed and bath linens that are in good condition;</p> <p>§483.10(i)(4) Private closet space in each resident room, as specified in §483.90 (e)(2)(iv);</p> <p>§483.10(i)(5) Adequate and comfortable lighting levels in all areas;</p> <p>§483.10(i)(6) Comfortable and safe temperature levels. Facilities initially certified after October 1, 1990 must maintain a temperature range of 71 to 81°F; and</p> <p>§483.10(i)(7) For the maintenance of comfortable sound levels. This REQUIREMENT is not met as evidenced by: Based on observations and staff interviews, the facility failed to maintain linen and trash disposal carts for 2 of 5 (long hall and west hall) halls that were dirty and torn and failed to maintain a clean environment for 1 of 24 (Room # 153B) resident rooms sampled.</p> <p>Findings included:</p> <p>An observation on 10/9/18 at 11:02 AM of the linen and trash disposal cart against the wall on the long hall revealed the plastic base covered in dirt. One of the bags inside the receptacle was observed to be ripped in several places.</p> <p>An observation on 10/10/18 at 11:26 AM of the linen and trash disposal cart against the wall on the west hall revealed the plastic base covered in dirt.</p> <p>An observation on 10/10/18 at 2:30 PM of Room 153B revealed a cluster of spider webs in the top right</p>
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Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of

The above isolated deficiencies pose no actual harm to the residents

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F 584	<p>Continued From Page 1 corner of the left side window.</p> <p>An interview on 10/11/18 at 9:30 AM with the housekeeper on the long hall revealed daily cleaning of the resident rooms involved high and low dusting, including windows. She stated she must have missed the spider webs in room 153B and had a hard time getting over to that side of the bed. She further revealed she thought it was nursing that took care of the linen and trash disposal carts.</p> <p>An interview on 10/11/18 at 9:44 AM with the District Manager for the housekeeping department revealed it was housekeeping's responsibility to maintain the linen and trash disposal carts. He stated they were cleaned weekly and as needed, but could not state a specific person that was responsible, instead, he stated "everybody does it". He stated the Housekeeping Manager was responsible for overseeing the housekeepers and making sure the facility was clean, but she worked last night and wasn't available today. After observing the soiled linen and trash disposal carts on the long and west halls, he stated it looked like they hadn't been cleaned and that the Housekeeping Manager had asked the Administrator to order new ones. He also remembered asking the Administrator himself to order new carts.</p> <p>An interview on 10/11/18 at 12:45 PM with the Administrator revealed she expected the facility to be clean and look nice and had placed an order for two carts this morning.</p>
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