

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345378	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____		(X3) DATE SURVEY COMPLETED C 04/18/2022
NAME OF PROVIDER OR SUPPLIER PRUITTHEALTH-ROCKINGHAM			STREET ADDRESS, CITY, STATE, ZIP CODE 804 SOUTH LONG DRIVE ROCKINGHAM, NC 28379		
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F 000	INITIAL COMMENTS	F 000			
F 623 SS=B	<p>Notice Requirements Before Transfer/Discharge CFR(s): 483.15(c)(3)-(6)(8)</p> <p>§483.15(c)(3) Notice before transfer. Before a facility transfers or discharges a resident, the facility must-</p> <p>(i) Notify the resident and the resident's representative(s) of the transfer or discharge and the reasons for the move in writing and in a language and manner they understand. The facility must send a copy of the notice to a representative of the Office of the State Long-Term Care Ombudsman.</p> <p>(ii) Record the reasons for the transfer or discharge in the resident's medical record in accordance with paragraph (c)(2) of this section; and</p> <p>(iii) Include in the notice the items described in paragraph (c)(5) of this section.</p> <p>§483.15(c)(4) Timing of the notice.</p> <p>(i) Except as specified in paragraphs (c)(4)(ii) and (c)(8) of this section, the notice of transfer or discharge required under this section must be made by the facility at least 30 days before the resident is transferred or discharged.</p> <p>(ii) Notice must be made as soon as practicable before transfer or discharge when-</p> <p>(A) The safety of individuals in the facility would be endangered under paragraph (c)(1)(i)(C) of this section;</p> <p>(B) The health of individuals in the facility would be endangered, under paragraph (c)(1)(i)(D) of</p>	F 623		4/29/22	

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

04/29/2022

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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CENTERS FOR MEDICARE & MEDICAID SERVICES

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F 623	Continued From page 1 this section; (C) The resident's health improves sufficiently to allow a more immediate transfer or discharge, under paragraph (c)(1)(i)(B) of this section; (D) An immediate transfer or discharge is required by the resident's urgent medical needs, under paragraph (c)(1)(i)(A) of this section; or (E) A resident has not resided in the facility for 30 days. §483.15(c)(5) Contents of the notice. The written notice specified in paragraph (c)(3) of this section must include the following: (i) The reason for transfer or discharge; (ii) The effective date of transfer or discharge; (iii) The location to which the resident is transferred or discharged; (iv) A statement of the resident's appeal rights, including the name, address (mailing and email), and telephone number of the entity which receives such requests; and information on how to obtain an appeal form and assistance in completing the form and submitting the appeal hearing request; (v) The name, address (mailing and email) and telephone number of the Office of the State Long-Term Care Ombudsman; (vi) For nursing facility residents with intellectual and developmental disabilities or related disabilities, the mailing and email address and telephone number of the agency responsible for the protection and advocacy of individuals with developmental disabilities established under Part C of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (Pub. L. 106-402, codified at 42 U.S.C. 15001 et seq.); and (vii) For nursing facility residents with a mental disorder or related disabilities, the mailing and	F 623			

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F 623	<p>Continued From page 2</p> <p>email address and telephone number of the agency responsible for the protection and advocacy of individuals with a mental disorder established under the Protection and Advocacy for Mentally Ill Individuals Act.</p> <p>§483.15(c)(6) Changes to the notice. If the information in the notice changes prior to effecting the transfer or discharge, the facility must update the recipients of the notice as soon as practicable once the updated information becomes available.</p> <p>§483.15(c)(8) Notice in advance of facility closure In the case of facility closure, the individual who is the administrator of the facility must provide written notification prior to the impending closure to the State Survey Agency, the Office of the State Long-Term Care Ombudsman, residents of the facility, and the resident representatives, as well as the plan for the transfer and adequate relocation of the residents, as required at § 483.70(l). This REQUIREMENT is not met as evidenced by: Based on record review and interviews with residents and staff, the facility failed to notify the resident and/or resident's responsible party in writing of the reason for transfer/discharge for 2 of 3 sampled residents reviewed for discharge notification (Resident #2, Resident #3).</p> <p>The findings included:</p> <p>1. Resident #2 was admitted to the facility on 4/23/2021.</p> <p>Resident #2's quarterly Minimum Data Set (MDS) dated 1/3/2022 indicated the resident was</p>	F 623	<p>Corrective Action for the Resident Affected</p> <p>Resident # 2 was transferred on 2/8/2022 and re-admitted on, 02/11/2022. Resident #3 was transferred on 3/15/22 and re-admitted on 03/18/2022. On 04/25/2022, the Director of Nursing Services, (DNS) visited resident #2 and #3 and discussed their transfer to hospital.</p> <p>Corrective Action for Residents Potentially Affected</p>		

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F 623	<p>Continued From page 3</p> <p>cognitively intact.</p> <p>Record review revealed Resident #2 was discharged to the hospital on 2/8/2022. Documentation indicated the resident's representative was notified by phone. There was no documentation a written notification of transfer/discharge was completed.</p> <p>During an interview on 4/18/2022 at 10:50 AM Resident #2 non-verbally indicated (by shaking her head side to side) she received no written notification of the reason for her transfer to the hospital on 2/8/2022.</p> <p>An interview was conducted with the Admissions Director on 4/18/2022 at 2:00 PM. He stated he was not responsible for providing the resident and/or resident's responsible party with written notification of the reason for transfer/discharge to the hospital. The written notice of transfer/discharge was previously the responsibility of the Social Worker (SW). He further stated the facility did not have a SW and had been without a SW for 7-8 months. The Admissions Director stated the duties of the SW were being covered by several different staff members including the Business Office Manager. The Business Office Manager was on vacation.</p> <p>Attempts to contact the Business Office Manger were not successful.</p> <p>On 4/18/2022 at 2:25 PM an interview was conducted with the Director of Nursing (DON). She stated providing the written notification of the reason for transfer/discharge to the hospital was normally the responsibility of the SW. The facility did not have a SW and she did not know how long the facility had been without a SW. She</p>	F 623	<p>All residents have the potential to be affected. On 04/20/2022, the Business Office Manager reviewed residents being transferred/discharged over last 30 days. Approximately 3 residents were transferred to another skilled facility and or hospital and 1 was discharged home.</p> <p>Systemic Changes</p> <p>On 04/21/2022, an in-service was initiated to DNS, Assistant Director of Nursing Services, (ADNS) and the Business Office Manager, (BOM) by the Administrator.</p> <p>The in-service consisted of reviewing the NC Medicaid form-9050 (Nursing Home Notice of Transfer/Discharge), when to issue and notification to resident and/or resident's representative(s). The Administrator also provided education on documentation of discharges to include: reason for discharge, resident's condition prior to discharge, whom the resident was discharged with (EMS, family), physician order with MD/responsible party notification.</p> <p>On 04/21/2022, an in-service was initiated to the licensed nurses by the DNS and or ADNS. The in-service consisted of reviewing the NC Medicaid form-9050 (Nursing Home Notice of Transfer/Discharge), when to issue and notification to resident and/or resident's representative(s). The DNS and or ADNS also provided education on documentation of discharges to include: reason for discharge, resident's</p>		

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F 623	<p>Continued From page 4</p> <p>stated that since there was no SW the Business Office Manager (BOM) was responsible for providing the notification. She further stated she could not find any documentation Resident #2's responsible party received a written notice that included the reason for transfer/discharge for the 2/8/2022 hospitalization.</p> <p>2. Resident #3 was admitted to the facility on 5/6/2020.</p> <p>Resident #3's quarterly Minimum Data Set (MDS) dated 11/4/2021 indicated the resident was cognitively intact.</p> <p>Record review revealed Resident #3 was discharged to the hospital on 3/15/2022 for altered mental status and signs of urinary tract infection. Documentation in the medical record indicated the resident's responsible party (RP) was notified via phone of the resident's transfer. There was no documentation a written notification of transfer/discharge was completed.</p> <p>During an interview on 4/18/2022 at 10:45 AM Resident #3 non-verbally indicated (by shaking his head side to side) he received no written notification of the reason for his transfer to the hospital on 3/15/22.</p> <p>An interview was conducted with the Admissions Director on 4/18/2022 at 2:00 PM. He stated he was not responsible for providing the resident and/or resident's responsible party with written notification of the reason for transfer/discharge to the hospital. The written notice of transfer/discharge was previously the responsibility of the Social Worker (SW). He further stated the facility did not have a SW and</p>	F 623	<p>condition prior to discharge, whom the resident was discharged with (EMS, family), physician order with MD/responsible party notification. Any staff unavailable will receive the re-education prior to next scheduled shift. New hires will receive education during the orientation process.</p> <p>The DNS, ADNS and or BOM will conduct random reviews of resident's discharges to emergency room/hospital to ensure documentation complete to include reason for discharge, resident's condition prior to discharge, whom the resident discharged with (EMS, family), physician order with MD and responsible party notification on residents 2 times a week for 8 weeks then weekly for 4 weeks.</p> <p>Quality Assurance</p> <p>The result of these reviews to be submitted to the QAPI Committee by the DNS for review by the IDT members monthly. Quality monitoring schedule modified based on findings. The QAPI Committee to evaluate the effectiveness and modify monitoring as needed.</p> <p>Date of compliance 4/29/2022</p>		

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F 623	<p>Continued From page 5</p> <p>had been without a SW for 7-8 months. The Admissions Director stated the duties of the SW were being covered by several different staff members including the Business Office Manager. The Business Office Manager was on vacation.</p> <p>Attempts to contact the Business Office Manger were not successful.</p> <p>On 4/18/2022 at 2:25 PM an interview was conducted with the Director of Nursing (DON). She stated providing the written notification of the reason for transfer/discharge to the hospital was normally the responsibility of the SW. The facility did not have a SW and she did not know how long the facility had been without a SW. She stated that since there was no SW the Business Office Manager (BOM) was responsible for providing the notification. She further stated she could not find any documentation Resident #2's responsible party received a written notice that included the reason for transfer/discharge for the 2/8/2022 hospitalization.</p>	F 623			