

DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

PRINTED: 09/12/2023
FORM APPROVED
OMB NO. 0938-0391

STATEMENT OF DEFICIENCIES AND PLAN OF CORRECTION		(X1) PROVIDER/SUPPLIER/CLIA IDENTIFICATION NUMBER: 345165	(X2) MULTIPLE CONSTRUCTION A. BUILDING _____ B. WING _____	(X3) DATE SURVEY COMPLETED C 08/16/2023
NAME OF PROVIDER OR SUPPLIER AUTUMN CARE OF MARION			STREET ADDRESS, CITY, STATE, ZIP CODE 1264 AIRPORT ROAD MARION, NC 28752	
(X4) ID PREFIX TAG	SUMMARY STATEMENT OF DEFICIENCIES (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)	ID PREFIX TAG	PROVIDER'S PLAN OF CORRECTION (EACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY)	(X5) COMPLETION DATE
E 000	Initial Comments	E 000		
F 000	INITIAL COMMENTS	F 000		
F 677 SS=D	ADL Care Provided for Dependent Residents CFR(s): 483.24(a)(2) §483.24(a)(2) A resident who is unable to carry out activities of daily living receives the necessary services to maintain good nutrition, grooming, and personal and oral hygiene; This REQUIREMENT is not met as evidenced by: Based on observations, record reviews, resident and staff interviews, the facility failed to provide a dependent resident with nail care for 1 of 3 residents reviewed for providing assistance with activities of daily living (Resident #47). The findings included: Resident #47 was re-admitted to the facility on 09/25/19 with diagnoses which included diabetes mellitus and dementia. Review of Resident #47's annual Minimum Data Set (MDS) assessment dated 06/19/23 revealed he was severely cognitively impaired and required	F 677	Step 1 Target/affected resident During the DHHS recertification survey from 8/14/2023 – 8/16/2023 it was noted that the facility failed to perform nail care on one of three residents. Resident 47's nails were cleaned and trimmed on 8/16/2023 which was one day after his scheduled shower day. Step 2 Like Residents To identify other residents that have the potential to be affected the facility completed a 100% audit on 8/22/2023 to ensure all nail care was completed. Step 3 Corrective Action/Systemic change To prevent this from reoccurring, 100% of	8/28/23

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE

Electronically Signed

09/06/2023

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

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F 677	<p>Continued From page 1</p> <p>extensive assistance of 1 staff member with bathing and limited assistance of 1 staff member with personal hygiene. According to the assessment there were no behaviors and no rejection of care.</p> <p>Review of Resident #47's care plan dated 06/19/23 revealed a focus area for an activities of daily living (ADL) self-care performance deficit related to dementia, impaired cognition, Parkinson's disease, and diabetes mellitus, among others. The resident is at risk for functional decline as dementia and Parkinson's disease progresses. The interventions read in part: bathing/showering - Resident #47 requires 1 staff assistance, encourage resident to complete as much of the task as he is able following set up assistance, and provide assistance as needed to complete task.</p> <p>Review of Resident #47's nursing progress notes revealed no notes regarding the resident refusing showers or personal hygiene care. Review of the NA's documentation revealed no indication that resident refused care.</p> <p>An observation and interview were conducted on 08/14/23 at 9:55 AM with Resident #47. He was lying on his bed watching TV in his room. His fingernails on both hands were observed to be ¼ to ½ inch beyond the ends of his fingers and some appeared to be jagged on the end. Resident #47 stated he didn't like for his fingernails to be long and said he would like for them to be trimmed but he couldn't do it himself and no one had offered to trim his nails for him.</p> <p>Review of the facility's shower schedule revealed Resident #47 was scheduled for showers on</p>	F 677	<p>direct care staff were re-educated on the nail care procedure. All newly hired direct care staff will be educated on this expectation upon orientation to ensure continued compliance.</p> <p>Step 4 To monitor and maintain compliance</p> <p>To monitor and maintain compliance the nurses will complete an audit each Sunday to ensure nail care is completed. This will be reviewed by the DON/designee each Monday to ensure completion. This audit will be maintained for 6 weeks. After the completion of the six weeks the DON/Designee will perform random audits to ensure maintained compliance. The results will be forwarded to the facility QAPI committee for review. The DON is responsible for compliance. Compliance date is 8/28/2023</p>		

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F 677	<p>Continued From page 2</p> <p>Tuesdays and Fridays on 1st shift (7:00 AM to 3:00 PM).</p> <p>An observation and interview were conducted on 08/15/23 at 3:57 PM with Resident #47. The resident stated he had received his shower this morning. Resident #47 stated the Nurse Aide (NA) had not trimmed his fingernails or asked him if he wanted them trimmed after his shower. The resident further stated he would like for his nails to be trimmed.</p> <p>An observation and interview were conducted on 08/16/23 at 9:43 AM with Resident #47. His nails remained long and he stated staff still had not trimmed his nails.</p> <p>An interview on 08/16/23 at 10:08 AM with Nurse Aide (NA) #1 revealed she had been assigned to care for Resident #47 on 08/15/23 during 1st shift (7:00 AM to 3:00 PM). She stated there had been 5 NAs assigned to the 100 hall yesterday and NA #2 had provided Resident #47 with his shower on 08/15/23. NA #1 explained on shower days if the resident needed to be shaved and their fingernails clipped that was part of the shower. She further explained they were able to clip fingernails and toenails unless the resident was diabetic and then they would let the nurse assigned to the resident know their nails needed to be clipped and the nurse clipped their nails.</p> <p>A telephone interview on 08/16/23 at 2:26 PM with NA #2 revealed she had been assigned to give showers on the 100 hall on 08/15/23. She stated she had given Resident #47 his shower as scheduled on that day. NA #2 further stated she had not trimmed his nails after his shower because he was diabetic and she was not</p>	F 677			

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F 677	<p>Continued From page 3</p> <p>allowed to trim nails on diabetic residents. She explained with diabetic residents the NAs usually told the nurse assigned to them their nails needed to be trimmed once they had given the resident their shower. NA #2 further explained she had not noticed Resident #47's fingernails and had not told Nurse #2 the resident needed his fingernails clipped after his shower. NA #2 said she guessed she just forgot but said it was her responsibility to let the nurse know when diabetic residents needed their fingernails or toenails trimmed.</p> <p>An interview on 08/16/23 at 11:19 AM with Nurse #1 revealed she was assigned to Resident #47 today but had not been assigned to him on 08/15/23. Nurse #1 stated Nurse #2 had been assigned to the resident on 08/15/23. Nurse #1 explained it was the responsibility of the NA to let the nurses know when a diabetic resident needed their fingernails trimmed after their shower and the nurse assigned to the resident would trim their nails.</p> <p>An interview on 08/16/23 at 11:42 AM with Nurse #2 revealed she had been assigned to care for Resident #47 on 08/15/23. Nurse #2 explained the NAs were not allowed to cut diabetic residents' nails but it was their responsibility to let the nurse know after resident's showers if their fingernails or toenails needed to be trimmed. She stated NA #2 had not told her that Resident #47 needed his fingernails to be trimmed after she had given him his shower yesterday.</p> <p>An interview on 08/16/23 at 5:00 PM with the Director of Nursing and Administrator revealed it was the responsibility of the Nurse Aide (NA) to tell the nurse when a diabetic resident needed</p>	F 677			

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F 677	Continued From page 4 their nails trimmed after their shower because NAs were not allowed to trim diabetic resident's nails.	F 677			