DEPARTMENT OF HEALTH AND HUMAN SERVICES
CENTERS FOR MEDICARE & MEDICAID SERVICES

) PROVIDER/SUPPLIER/CLIA NTIFICATION NUMBER: 026		(X2) MULTIPLE CONSTRUCTION A. BUILDING B. WING	(X3) DATE SURVE 08/22/2025	Y COMPLETED
NAME OF PROVIDER OR SUPPLIER		STREET ADDRESS, CITY, STATE, ZIP CODE			
ROYAL PARK REHAB & HEALTH CTR OF MATTHEWS		2700 ROYAL COMMONS LANE , MATTHEWS, North Carolina, 28105			
) ID SUMMARY STATEMENT OF DEFICIENCIES EFIX (EACH DEFICIENCY MUST BE PRECEDED BY FULL REGULATORY OR LSC IDENTIFYING INFORMATION)		ID REFIX TAG	(EACH CORRECTIVE ACTION CROSS-REFERENCED	PROVIDER'S PLAN OF CORRECTION ACH CORRECTIVE ACTION SHOULD BE CROSS-REFERENCED TO THE APPROPRIATE DEFICIENCY) (X5) COMPLETION DATE	
conduct a complaint investigation su 8/8/25. Additional information was ol Therefore, the exit date was change ID# 1D4F41-H1. The following intake 2565322.	INITIAL COMMENTS The survey team entered the facility on 8/5/25 to conduct a complaint investigation survey and exited on 8/8/25. Additional information was obtained on 8/22/25. Therefore, the exit date was changed to 8/22/25. Event ID# 1D4F41-H1. The following intake was investigated 2565322. 5 of the 5 complaint allegations did not result in				

Any deficiency statement ending with an asterisk (*) denotes a deficiency which the institution may be excused from correcting providing it is determined that other safeguards provide sufficient protection to the patients. (See reverse for further instructions.) Except for nursing homes, the findings stated above are disclosable 90 days following the date of survey whether or not a plan of correction is provided. For nursing homes, the above findings and plans of correction are disclosable 14 days following the date these documents are made available to the facility. If deficiencies are cited, an approved plan of correction is requisite to continued program participation.

LABORATORY DIRECTOR'S OR PROVIDER/SUPPLIER REPRESENTATIVE'S SIGNATURE

TITLE

(X6) DATE