

Module 11 - Communication

References

Documentation for Certified Nursing Assistants. Wroten & Associates, Inc. Accessed in 2021 at https://pleisslaw.com/wp-content/uploads/2015/10/Documentation_For_CNA.pdf

Fuzy, J., Leahy, W. (2019). *The Home Health Aide Handbook (5th Edition)*. Hartman Publishing, Inc.

Leahy, W., Fuzy, J., Grafe, J. (2009). *Providing Home Care: A textbook for home care aides*. (3rd Edition) Hartman Publishing, Inc.

Leahy, W., Fuzy, J., Grafe, J. (2017). *Providing Home Care: A textbook for home health care aides*. (5th Edition). Hartman Publishing, Inc.

Rector, Cherie, Stanley, Mary Jo. (2021). *Community and Public Health Nursing: Promoting the Public's Health*. 10th Edition. Wolter Kluwer Health/Lippincott Williams & Wilkens.

Reporting Client Status. Ready Hand Home Care. Accessed in 2021 at <https://readyhands.com/wp-content/uploads/2015/07/Reporting-Client-Status.pdf>.

TIPS for Communicating with Seriously Ill Patients. Hospice and Palliative Nurses Association. Accessed in 2021 at <https://advancingexpertcare.org/ItemDetail?iProductCode=NACOMMUNICATING>