



## CAROLINA COMFORT COALITION

*Working with the community to establish comfort care homes.*

*Serenity House, Mooresville NC*

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Mr. Craig Smith Chief, Division of Health Service Regulation

Certificate of Need Section

701 Barbour Dr.

Raleigh, NC 27603

RE: Letter of Support for Hospice & Palliative Care of Iredell County Special Need Petition for Gordon Hospice House for Six Inpatient Hospice Beds

Dear Mr. Smith:

My name is Cheryl Pletcher, Director of the Carolina Comfort Coalition at Serenity House in Mooresville, NC. I have worked with Hospice & Palliative Care of Iredell County, our local provider for end-of-life care, for the past three years. I am writing to support the petition submitted by Hospice & Palliative Care of Iredell County, to include the special adjusted need for hospice inpatient beds at the Gordon Hospice House.

At Serenity House, we provide a place of comfort with 24 hour caregiver support through volunteers for patients nearing end-of-life. Our non-profit organization works collaboratively with the hospice team which provides hospice services to our residents. We work together to ensure the best care for patients at end-of-life.

The Gordon Hospice House has provided a great service to our community for the past five years, and is available for patients who have symptoms requiring acute care and services. Once the patient has their pain and other symptoms managed, we work with the team to provide a homelike environment for residential care. We have provided this service for hospice patients since October, 2007.

I urge you to include a need determination for the six additional general inpatient beds for the Gordon Hospice House. Thank you for your consideration.

Sincerely,

Cheryl Pletcher RN, Executive Director

Carolina Comfort Coalition at Serenity House

AUGUST 16 2010  
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Medical Facilities  
PLANNING SECTION