

1 10A NCAC 13P .0201 is proposed for readoption with substantive changes as follows:

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3 **10A NCAC 13P .0201 EMS SYSTEM REQUIREMENTS**

4 (a) County governments shall establish EMS Systems. Each EMS System shall have:

- 5 (1) a defined geographical service area for the EMS System. The minimum service area for an EMS  
6 System shall be one county. There may be multiple EMS Provider service areas within ~~the service~~  
7 ~~area of~~ an EMS System. The highest level of care offered within any EMS Provider service area  
8 must be available to the citizens within that service area 24 hours ~~per day; a day, seven days a~~  
9 week;
- 10 (2) a defined scope of practice for all EMS ~~personnel, personnel~~ functioning in the EMS ~~System,~~  
11 System within the parameters set forth by the North Carolina Medical Board pursuant to G.S. 143-  
12 514;
- 13 (3) written policies and procedures describing the dispatch, ~~coordination~~ coordination, and oversight  
14 of all responders that provide EMS care, specialty patient care ~~skills~~ skills, and procedures as  
15 defined in Rule .0301(a)(4) of this Subchapter, and ambulance transport within the system;
- 16 (4) at least one licensed EMS Provider;
- 17 (5) a listing of permitted ambulances to provide coverage to the service area 24 hours ~~per day; a day,~~  
18 seven days a week;
- 19 (6) personnel credentialed to perform within the scope of practice of the system and to staff the  
20 ambulance vehicles as required by G.S. 131E-158. There shall be a written plan for the use of  
21 credentialed EMS personnel for all practice settings used within the system;
- 22 (7) written policies and procedures specific to the utilization of the EMS System's EMS Care data for  
23 the daily and on-going management of all EMS System resources;
- 24 (8) a written Infectious Disease Control Policy as defined in Rule ~~.0102(33)~~ .0102(28) of this  
25 Subchapter and written procedures ~~which that~~ are approved by the EMS System medical director  
26 that address the cleansing and disinfecting of vehicles and equipment that are used to treat or  
27 transport patients;
- 28 (9) a listing of ~~facilities~~ resources that will provide online medical direction for all EMS Providers  
29 operating within the EMS System;
- 30 (10) an EMS communication system that provides for:
- 31 (A) public access ~~using the emergency telephone number~~ to emergency services by dialing 9-  
32 1-1 within the public dial telephone network as the primary method for the public to  
33 request emergency assistance. This number shall be connected to the ~~emergency~~  
34 ~~communications center or~~ PSAP with immediate assistance available such that no caller  
35 will be instructed to hang up the telephone and dial another telephone number. A person  
36 calling for emergency assistance shall not be required to speak with more than two  
37 persons to request emergency medical assistance;

1 (B) ~~an emergency communications system~~ a PSAP operated by public safety  
2 telecommunicators with training in the management of calls for medical assistance  
3 available 24 hours ~~per day; a day, seven days a week;~~

4 (C) dispatch of the most appropriate emergency medical response unit or units to any caller's  
5 request for assistance. The dispatch of all response vehicles shall be in accordance with a  
6 written EMS System plan for the management and deployment of response vehicles  
7 including requests for mutual aid; and

8 (D) two-way radio voice communications from within the defined service area to the  
9 ~~emergency communications center or~~ PSAP and to facilities where patients are ~~routinely~~  
10 transported. The ~~emergency communications system~~ PSAP shall maintain all required  
11 FCC radio licenses or authorizations;

12 (11) written policies and procedures for addressing the use of SCTP and Air Medical ~~Programs~~  
13 resources utilized within the system;

14 (12) a written continuing education program for all credentialed EMS personnel, under the direction of  
15 a System Continuing Education Coordinator, developed and modified based on feedback from  
16 system EMS Care data, review, and evaluation of patient outcomes and quality management peer  
17 reviews, that follows the ~~guidelines of the~~ criteria set forth in Rule .0501 of this Subchapter;

18 (A) ~~"US DOT NHTSA First Responder Refresher: National Standard Curriculum" for MR~~  
19 ~~personnel;~~

20 (B) ~~"US DOT NHTSA EMT Basic Refresher: National Standard Curriculum" for EMT~~  
21 ~~personnel;~~

22 (C) ~~"EMT P and EMT I Continuing Education National Guidelines" for EMT I and EMT P~~  
23 ~~personnel; and~~

24 (D) ~~"US DOT NHTSA Emergency Medical Dispatcher: National Standard Curriculum" for~~  
25 ~~EMD personnel.~~

26 ~~These documents are incorporated by reference in accordance with G.S. 150B-21.6, including~~  
27 ~~subsequent amendments and additions. These documents are available from NHTSA, 400 7<sup>th</sup>~~  
28 ~~Street, SW, Washington, D.C. 20590, at no cost;~~

29 (13) written policies and procedures to address management of the EMS System that includes:

30 (A) triage and transport of all acutely ill and injured patients with time-dependent or other  
31 specialized care issues including trauma, stroke, STEMI, burn, and pediatric patients that  
32 may require the by-pass of other licensed health care facilities and ~~which~~ that are based  
33 upon the expanded clinical capabilities of the selected healthcare facilities;

34 (B) triage and transport of patients to facilities outside of the system;

35 (C) arrangements for transporting patients to appropriate facilities when diversion or bypass  
36 plans are activated;

- (D) reporting, monitoring, and establishing standards for system response times using ~~data provided by the OEMS;~~ data;
- (E) weekly updating of the SMARTT EMS Provider information;
- (F) a disaster plan; ~~and~~
- (G) a mass-gathering plan;
- (H) a mass-casualty plan;
- (I) a weapons plan for any weapon as set forth in Rule .0216 of this Section;
- (J) a plan on how EMS personnel shall report suspected child abuse pursuant to G.S. 7B-302;
- (K) a plan on how EMS personnel shall report suspected abuse of the elderly or disabled pursuant to G.S. 108A-102; and
- (L) a plan on how each responding agency is to maintain a current roster of its personnel providing EMS care within the county under the provider number issued pursuant to Paragraph (c) of this Rule, in the OEMS credentialing and information database;
- (14) affiliation as defined in Rule ~~.0102(4)~~ .0102(3) of this Subchapter with ~~the~~ a trauma RAC as required by Rule .1101(b) of this Subchapter; and
- (15) medical oversight as required by Section .0400 of this Subchapter.

(b) Each EMS System that utilizes emergency medical dispatching agencies applying the principles of EMD or offering EMD services, procedures, or programs to the public shall have:

- (1) a defined service area for each agency;
- (2) appropriate personnel within each agency, credentialed in accordance with the requirements set forth in Section .0500 of this Subchapter, to ensure EMD services to the citizens within that service area are available 24 hours per day, seven days a week; and
- (3) EMD responsibilities in special situations, such as disasters, mass-casualty incidents, or situations requiring referral to specialty hotlines.

(c) The EMS System shall obtain provider numbers from the OEMS for each entity that provides EMS Care within the county.

~~(b)~~ (d) An application to establish an EMS System shall be submitted by the county to the OEMS for review. When the system is comprised of more than one county, only one application shall be submitted. The proposal shall demonstrate that the system meets the requirements in Paragraph (a) of this Rule. System approval shall be granted for a period of six years. Systems shall apply to OEMS for reapproval.

*History Note:* Authority ~~G.S. 131E-155(1), (6), (8), (9), (15); 131E-155(1); 131E-155(6); 131E-155(7); 131E-155(8); 131E-155(9); 131E-155(13a); 131E-155(15); 143-508(b), (d)(1), (d)(2), (d)(3), (d)(5), (d)(8), (d)(9), (d)(10), (d)(13); 143-508(b); 143-508(d)(1); 143-508(d)(2); 143-508(d)(3); 143-508(d)(5); 143-508(d)(8); 143-508(d)(9); 143-508(d)(10); (d)(13); 143-509(1), (3), (4), (5); 143-517; 143-518;~~

1                    *Temporary Adoption Eff. January 1, 2002;*  
2                    *Eff. August 1, 2004;*  
3                    *Amended Eff. January 1, ~~2009~~ 2009;*  
4                    *Readopted Eff. January 1, 2017.*